

Note

To: Dalen Harris
From: Justin Foley
Re: Safe Staffing comments
Date: Mar. 5, 2024

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Dalen -

As you know, SEIU filed over 9,000 comments from across the US in support of the proposed rule *Medicare and Medicaid Programs: Minimum Staffing Standards for Long-Term Care Facilities and Medicaid Institutional Payment Transparency Reporting (CMS 3442-P)*.

Given the current activity in Congress around the rule, I wanted to share a few selected comments that were filed from SEIU Locals and Nursing Home Workers in key Ways and Means Dems' States and Districts. They really emphasize the passion and urgency those on the front-line feel about getting this rule finalized and implemented.

Please share as you feel appropriate.

district	rep	name_zip	comment
CA 19	Jimmy Panetta	Elfi C., zip code 93955	When we are short staffed because no one wants to work at our facility due to little pay and our county is a very expensive place to live in. the staff that stays end up having to work twice as hard every day in order to get the work done.
CA 19	Jimmy Panetta	Susana V., zip code 95062	Due to unsafe staffing I go home to my family stressed out and sometimes with a short temper. I end up seeing them less because I feel that I have to pick up extra shifts to help out at our facility and get more money to pay the bills.

district	rep	name_zip	comment
CA 19	Jimmy Panetta	Concepcion A., zip code 95062	When there is unsafe staffing at my facility it translates to me having to pick up extra shifts when possible. For example we are currently short staff and I have been working 10 days straight. My mental health is suffering as this job is very demanding and physical. this leads to more accidents at work due to being understaffed and overworked.
CA 19	Jimmy Panetta	Wendy G., zip code 95062	When we have unsafe staffing everyone suffers. Our residents suffer from lack of care or attention and our families suffer, because we are so tired and burnt out when we get off work that we dont pay much attention or dont have the patience with our love ones. if we had enough staffing work conditions would improve significantly for the better.
CA 19	Jimmy Panetta	Roxana S., zip code 93940	when short staff, we have had more than 2 falls one one shifts. we cannot answer so many call lights at the same time.
CA 19	Jimmy Panetta	Zenith I., zip code 93940	My niece had 15 patients to care for , it was too much and she ended up injuring her shoulder trying to do her best to help every patient to get up and take care of all their needs! Lack of staff creates safety issues for the CNA AND THE PATIENTS! There needs to be rules enforced to ensure safety for all concerned, and that is regulations in tact of having enough CNA'a per patient
CA 19	Jimmy Panetta	annie L., zip code 93955	Residents will not receive quality care from the workers due to workload, staff are all worn out and cannot provide quality care to residents if there was better staffing in nursing homes it would mean good quality care to residents.
CA 19	Jimmy Panetta	Luis Ernesto R., zip code 93933	when we had three staff members on the floor for NOC shift and had 33 patients each, cannto provide proper patient care thus patients suffer and not being short staffed on a constant basis.
CA 19	Jimmy Panetta	Jose S., zip code 93955	In an ideal world we would never be short staff because we are earning a low living wage in comparison to the county that we live in. I live and work in Monterey CA which is as expensive to live in as a big city like San Francisco CA. We feel that we have to fight tooth and nail our employer so that they can pay us a living wage. A lot of my coworkers do not make enough to live in this county that we all have 2 jobs. When we are short staff no one can stay and work a double because we already have another job to go to. If we dont then we cannot afford to pay our bills. Our hard times do transfer to our residents and our families.

district	rep	name_zip	comment
CA 19	Jimmy Panetta	Maria Teresa R., zip code 95062	I have worked at my nursing home facility for a little over a year. I must say that I am so surprised at how short staffed we are. I understand it is because the pay is not enough and people move on to a different facility with higher pay. If we had a strong federal regulation I would not be tasked with taking care of 15-16 residents per CNA. this is so unfair for our patients because when we have that many patients we can not give them proper care in an 8 hour shift. Then the following CNAs on the next shift are short staff and more patients keep suffering. This is not fair for our patients and their love ones.
CA 19	Jimmy Panetta	Wilhelm C., zip code 95073	When staffing is enough it is more easier to give quality care to patients, unsafe staffing would affect resident's quality of care. Better staffing mean quality serve to patients.
CA 19	Jimmy Panetta	Ana. P., zip code 93955	Si nos afecta mucho por que tenemos más trabajo y luego no toman encuentra el trabajo que aemos. Por. Ejemplo yo eh estado mal de mi espalda y brazo estuve fuera del trabajo por 3 meses y regresé pero no estoy muy bien que digamos.
CA 19	Jimmy Panetta	Gloria A., zip code 95073	Pues aqui ya tenemos tiempo sin personal y pues para los duenos es normal porque no les importa para ellos nomas lo que les importa es el dinero y pues para uno es mucho trabajo y estres. Que parami es mucho trabajo y pues es mucho estres para mi y mi familia el no tener el personal que necesitan. Que todo estaria limpio y seria mucho mejor para nosotros menos esteres.
CA 19	Jimmy Panetta	Stilver C., zip code 93955	I've been a nursing home CNA since 2019. I've had too many times when insufficient staff has created a dangerous environment to live in for these residents. With enough staff, we could provide physical supports and care where needed. We could make sure to follow procedures on safety. We could make sure they care well taken-care of. That's why I support strong Federal regulations.

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CA 19	Jimmy Panetta	Gloria A., zip code 93933	Less CNA's to work on the floor can lead to call in sick because of being overworked, patients will not receive good ADL and as a 5 start nursing home we should provide a full staff daily so we can meet the good quality of care for the residents, proper care is not given on time to patients and sometimes it can lead to patients complaints to their families or ombudsman or to the management, so we if there was better staffing in nursing homes it would mean that we can provide more quality care for the residents and less call ins
CA 19	Jimmy Panetta	Ana P., zip code 93955	I work in a nursing home as a housekeeper and we struggle a lot on a daily basis. We are way more under paid than any department in a nursing home I barely make a little over the minimum wage. As a housekeeper we deal with as much or more bodily fluids than anyone else here at the facility as we are always handling all the dirty linens and bodily fluids. I am at risk for infections always and we are still way under paid and under valued. when we are short staffed we are more likely to make mistakes and get hurt ourselves. IT does not help that our supervisors sometimes does not help and put more pressure on us.
CA 28	Judy Chu	Mary G., zip code 91750	I been a cna for 25 years and Monrovia gardens I worked during covid work was so stressful because we didn't have enough staff. When we are short we rush care and supervisors tell us to rush and only change diapers and the red care of showers gets left behind .
CA 28	Judy Chu	Alexandria K., zip code 91106	Last year I worked at a different facility in Glendale, Ca. It was Christmas and they had scheduled 6 cnas to work for the 3pm - 11 pm shift. At that facility it was regular to work day of having 14-16 patients on that shift but that number increased due to call off, and 2 of the cnas testing positive for COVID that day. So we were 3 cnas for the entire facility plus we also had a COVID unit there. It was horrible. Due to short staffing we had to work green to red zone, which you're not supposed to do but we had to in order to provide care for all the residents. One resident died that day, and we didn't know how long he had been dead due to the fact that there were so many patients to 3 cnas.

district	rep	name_zip	comment
CA 28	Judy Chu	Michelle H., zip code 91739	As a result of inadequate staffing, my mother, who was residing in a rehabilitation/nursing facility, was left unattended and suffered a fall from her bed onto the floor. Unfortunately, she landed on her face and had to be urgently taken to the emergency room, where she received 6 stitches on her face. This incident was highly traumatic for her. The insufficiency of staff has a significant impact on the quality of care provided to patients in these facilities. Furthermore, the limited staff members experience burnout due to the excessive workload required to attend to their patients' needs. With a proper number of caregivers, these facilities would be able to create a supportive and safety-oriented environment, resulting in better overall care for the residents.
CA 28	Judy Chu	Steven W., zip code 91754	My grand aunt lives in a NH, where insufficient staff has made her to do a lot of things by herself unattended when she should have been monitored. Imagine something happened to her in the bathroom and no one noticed till it's too late.
CA 28	Judy Chu	Maria D., zip code 91101	A mi me toco parar en el hospital a causa de no tener ningun reglamento de en los niveles de personal. Mucho Stress me afecto y me sigue afectando a mi y a mis companeras. Esto nos afecta a nosotros como trabajadores pero mucho mas a nuestros pacientes. Por eso me gustaria que enforzaran un nivel de personal a nivel estatal.
CA 28	Judy Chu	Kendric C., zip code 91702	The member has been working in the NH industry for 2 years, his older brother also works as a Nursing Assistant. NH compensation is not enough, the cost for higher learning within the industry, not too much breathing room when a nurse/cna is in the room, it can cause a dangerous situation with airborne illnesses or colds/flu. With enough staff we can provided a safer environment.
CA 28	Judy Chu	Shamora W., zip code 91730	I'm agency nurse that goes to many nursing home and it's not good. They assign 25 or more patients to the nurse and expect quality work. The management/ administrative get mad when you stay over to chart.

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CA 28	Judy Chu	Minerva M., zip code 90022	When we've been short on staff members it is very difficult for those of us working to provide the best care to each individual resident as required. I personally have felt that the care we try to give at times isn't spread out equally and it can be very stressful trying to provide that equal care when there isn't enough of us to provide it.
CA 28	Judy Chu	Miguel C., zip code 91767	I have been a CNA since 1990. When we are short staffed the care that is provided to all our assigned residents during my shift is reduced possibly a 50% to 60% if the entire care needed that residents require.
CA 28	Judy Chu	Ley L., zip code 91740	Hi I had my grandfather in a nursing home and I didn't not like it not because of the nurses it's not there fault because there over impact with work and they didn't attend my grandfather the way he needed to I was super disappointed. They need to be provided with more staff because having 12 patients at a time they fail to provide care 100% they should get 6 patients so they provide quality to everyone.
CA 28	Judy Chu	Ana Maria V., zip code 91702	Sometimes we were short and we have to work double shifts making us doing last minute arrangements for kids school family home and the struggle of being overworked
CA 28	Judy Chu	Wenqing W., zip code 91739	My friend has been a nursing home CNA since 1993 and her residents are her family. She has had too many times when insufficient staff has created a dangerous environment to live in. So I think with enough staff,they could provide physical supports and care where needed. They could make sure to follow procedures on safety. They could make sure they care well taken care of. That's why I support strong Federal regulations.
CA 28	Judy Chu	Sara M., zip code 91103	Being short staff all the time and giving us 14 patients to care for and feeling because I wasn't able to attend everyone correctly. So being over worked was not safe for my self or the safety of the patients.
CA 28	Judy Chu	Olga P., zip code 91754	I'm an RN but support the movement. I have observed the quality of care in the nursing homes and greatly lacks meeting the needs and safety of nursing home residents.
CA 28	Judy Chu	Jorge D., zip code 91103	He sido cna por 12 años y Necesitamos leyes que nos ayuden a tener suficiente personal para brindarles mejor atención a los residentes ya que cuando hay poco

district	rep	name_zip	comment
			personal tenemos que trabajar de prisa y ponemos en riesgo nuestra seguridad y la de los residentes
CA 28	Judy Chu	Diana M., zip code 91001	<p>I was a patient in recovery from pancreatitis and fighting for my life when the hospital doctors thought it best to place me in a convalescent home to continue my recovery. It was a major set back in my process since the low staffing of said home was minimal at best. I spent many hours not seeing a single worker even when called to help. The last straw came when I started bleeding from one of my 6 drains at 3:30 am and when I finally called the attention of the night nurse, was asked if I wouldn't mind waiting for the 7am nurse to show up so she could help clean me up .Ä¶.</p> <p>This could be death for any patient who is in this situation or worse,Ä¶unconscious! I'm not rich, so ,Äúeveryday Jane's,Äù insurance would place you in that same substandard situation.. you, or your loved one. Think about it!</p>
CA 28	Judy Chu	Perla J., zip code 91750	<p>Mom is in a nursing home. She's bedridden. Repositioning and hygiene requires two persons. Yet they only assign one person. I'm always helping CNAs as I'm at the place almost all day which affects my emotional and physical health</p> <p>At this place there's no continuity of care as they keep changing staff so they have to familiarize with a particular patient plan of care and they don't because they don't have the time. They also attend daily meetings which I deem a waste of time and resources.</p>
CA 28	Judy Chu	Rae M., zip code 91741	<p>My dad is in a nursing home for a second time to gain weight and walk from Dementia, I still have to come in regularly to help out because the CNAs are understaffed, pressing the call bell is a joke and the effort to get help to the room is painful, I'm older now and the effort to help is harder, I don't blame the staff, as they care but I know what the ratios are. The CNAs need their ratio cut in HALF, yesterday not just now !!!!!!!!!!! If you have any humanity left, DO THIS NOW!!! DO THIS AS IF IT IS THE LAST THING YOU NEED TO DO IN THIS LIFE !!!!!!!!!!!</p>

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CA 28	Judy Chu	Barbara B., zip code 91750	My family members are very stressed as they feel they have to cover the nursing facility's shortage of staff by being there 8 hrs a day to assist. This is so stressful ! And time consuming. And not what we paid for. Not caring for tubes and turning him creates infections and bedspread. No one should have an end of life experience like this nor should their family members.
CA 28	Judy Chu	Rehana H., zip code 91737	I've been a nursing home CNA since 1993 and my residents are my family. I've had too many times when insufficient staff has created a dangerous environment to live in. With enough staff, we could provide physical supports and care where needed. We could make sure to follow procedures on safety. We could make sure they care well taken-care of. That's why I support strong Federal regulations.
CA 28	Judy Chu	John D., zip code 91711	This happens so many times. We always get about is patients and it's hard change patients in a proper amount of time. All shifts are always short staffed There is never supplies at the beginning of the shift. Most of the time I have to hunt around the facility for supplies. At times, I need to fold towels and linen because there is nothing available Way better care for patients, easier load on employees
CA 28	Judy Chu	Yolanda M., zip code 91730	Part 2 Always short on staff! I got 20 residents bec we only had 3 CNAS! Not safe ! Admission doesn't care!
CA 28	Judy Chu	Jacqueline M., zip code 91702	I have been working for 25 years in Monrovia healthcare center. During COVID we had so much work and we were short in staff and it took a toll on our physical, emotional and mental health. We needed all of that then and we need it now
CA 28	Judy Chu	Angelica G., zip code 90022	I had my aunt in a nursing home this past June 2023 due to a fall and needed rehab. I was really concerned when I noticed lack of staff in the afternoon and @ night. Patients would see me walking by and screaming for help. Not enough Supervision either to make sure patients are being cared for in a timely manner. Some waiting for restroom needs for feeding. I support strong Federal Regulations implemented at all levels for the frail elderly and proper staff at all times to provide the quality care everyone deserves.

district	rep	name_zip	comment
CA 38	Linda T. Sánchez	Maria G., zip code 90638	Hello my name is Maria and i been A CNA for 18 years. I currently work at a nursing that every day we are short staffed. We get double the patients we can handle and Mangement doesn't care. Theres time when we cant shower or eve get a resident out of bed so they can do their daily activities. Our residents don't deserve to be neglected. We need to get more staff in nursing home. Thats why i support strong federal regulations.
CA 38	Linda T. Sánchez	Debra R., zip code 90640	I am a LVN and have worked at this nursing facility for over 7 years. There was a time when all nurses for NOC shift didn't show up so I was forced to stay and do double shift. I have worked under staffed in the past. 2 nurses for 90 patients. I was told I would get bonus for working under staffed however it took 4 months to get it. Recently they have started staffing better I don't like it when I am responsible for so many patients and not enough care. It creates a dangerous environment for my patients. Safety of my patients comes first. There have been multiple times that night shift calls off at the last minute and I can't leave. I refuse to abandon my patients
CA 38	Linda T. Sánchez	Blanca P., zip code 90240	I have been a CNA for 20 years. This industry has changed since so much throughout the years. We are constantly without the proper staff this cause so much confusion and stress because i know there will be residents that i won't be able to complete the care they need. For example no diaper change, feeding them late and no showers. if we were fully Staffed the patients would receive the quality care they deserve.
CA 38	Linda T. Sánchez	Elvia F., zip code 90650	Due to the number of residents assigned daily I am unable to provide the required care to Ku residents. I am required to divide the time allocated to the best of my ability but it is disappointing that we are unable to treat them with dignity. Nowadays we have so many residents that most of the time goes to alert residents to avoid a complaint, even that care is rushed and we are no longer able to walk them through the steps in trying to assist with their rehabilitation contrary to what were trained to do. Now daily, I have about 20 minutes with each resident to spend doing A thru Z.

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CA 38	Linda T. Sánchez	Ana F., zip code 90650	I have been a CNA for 13 years. This industry has change so much since I first started working in nursing home. When we are short staffed and the patients don't get the appropriate care. Patient are at risk to get bed sores , they are fall risk if we don't come immediately when they turn the call light on. Being short staffed put my license's at risk because i am a mandated reporter and everything that happens is considered to be neglect even abuse. When we fail to do our work with 15 residents as CNA we get warnings from our DSD. You try to do 15 residents in 8hrs, you cant its nearly impossible to do appropriate ADL's.
CA 38	Linda T. Sánchez	Carmen M., zip code 90638	my name is Carmen i have been a CNA for 3 years. i wanted to share that everytime i go to work we are always short staffed. we have patient overload. We cant refuse to have a resident so we try our best , but we cant get around to do diaper changes, shower or eve hanging the residents' clothes. its very disturbing what i see on a daily basis in the nursing. If we had more staff the patents would have better care . That why i support strong federal regulations.
CA 38	Linda T. Sánchez	Maria S., zip code 90638	I support federal regulations because Nursing Homes need change. I have been a CNA for many years and our work loads are unreasonable. Many times I am unable to get to all my patients and residents suffer the consequences. Residents have to wait longer to be attended to. More often than not residents are losing weight and becoming more unhealthy rather then better.
CA 38	Linda T. Sánchez	Lucia Z., zip code 90631	Due to the number of patient I have been assigned lately I am unable to provide timely and appropriate care, can't feed on time, my residents are losing weight, I'm having to skip bathing and changing bridges delayed is resulting in rashes skin tears. That is why is support federal regulations.
CA 38	Linda T. Sánchez	Mary A., zip code 90650	I've been a CNA for 21 years and I love to be front and center with my patients but with the shortage of CNA's makes it hard to give good quality care. I wish we could have more staff for all shifts not just Am and Pm if we had enough workers we could have less upset patients and give them higher standard of care .
CA 38	Linda T. Sánchez	Carolina M., zip code 90650	Working as a cna for almost 12 years we are understaff having 17 patients unable to provide quality care , it's a safety issue . We need to have a patient ration. It's abuse for the patients and cnas

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CA 38	Linda T. Sánchez	Farah A., zip code 90640	I've seen the struggles nursing home workers face when my aunt was placed in one following a stroke. She was in constant pain and hardship and while the nurses worked hard to help her you could tell they didn't have enough of them and they looked very tired which was detrimental to both my aunt and the workers. There should be forceful rules in place to ensure there is safe staffing and ensure safety and care with dignity for all
CA 38	Linda T. Sánchez	Martha G., zip code 90631	hola mi nombre es Martha tengo 15 años trabajando en una casa de convalecencia. yo he sido testigo que no hay suficiente personal. Cuando no hay suficiente personal no les da el cuidado adecuado al paciente. se tardan contestando llamadas, hasta para cambiar el pañal. si tuvieramos personal adecuado no pasarían esas cosas. por eso yo apoyo a las regulaciones federales
CA 38	Linda T. Sánchez	Katarina T., zip code 90703	My mother was "cared for" recently in a skilled nursing facility in West Los Angeles which was supposed to have a low number of deficiencies and citations from CDPH. However all their staffing of everyone from Licensed Vocational Nurses to Environmental Service Staff was so extremely poor that our family had to take shifts (and pay wages for caregivers when we were working) Around the Clock 24/7. INSUFFICIENT STAFFING TO PROVIDE SAFE QUALITY CARE FOR MY MOTHER. ENFORCEABLE RULES AND REGULATIONS ARE NEEDED!
CA 38	Linda T. Sánchez	Maria G., zip code 90638	Hello my name is Maria and I've been a CNA for 18 years. I currently work at a nursing home that every day we are short staffed. We get double the patients we can handle and Management doesn't care. There's time when we can't shower or even get a resident out of bed so they can do their daily activities. Our residents don't deserve to be neglected. We need to get more staff in nursing homes. That's why I support strong federal regulations.
CA 4	Mike Thompson	Tina F., zip code 94591	I've worked as a care provider for over 10 years and when there is insufficient staff it puts more work on the provider and takes away the level of care that should be provided. It creates more room for errors, more stress on the staff and residents and can create safety concerns for both staff and residents. I fully support strong federal regulations. Without them staff and residents would be at risk.

district	rep	name_zip	comment
CA 4	Mike Thompson	Megan H., zip code 94954	Short staffing can cause a lot of problems at our work. It not only affects the staff but also the residents. Residents can't get the best care they need and safety also becomes a concern. It's hard when I'm placed in the multiple different halls and I have to be three places at once.
CA 4	Mike Thompson	Scott B., zip code 95467	Nursing homes try to maximize profits by having minimal staffing. This leads to overworked people and unsanitary conditions which lead to health problems. We need federal standards for patient/staff ratios to insure patients get the health care they need. Otherwise cost cutting will lead to sickness. I have had this happen to me, where inadequate cleanliness caused me to contract and to spread disease.
CA 4	Mike Thompson	Antonio F., zip code 94954	Im a CNA in nursing home for almost 20 yrs, I cannot give my residents a good quality of work when we are understaffed, created stressful and dangerous when taking care of them, we strongly needed enough staff to provide the residents care on safely manner. We strongly support federal regulations on national staffing standard in nursing home.
CA 4	Mike Thompson	Antonio F., zip code 94954	As RNA/CNA and been working here since 2006, I included my residents as my family, when insufficient staff has created we have too much load creating dangerous environment no quality of care. To support strong federal regulations. We strongly need a low patient to CNA ratio means less patient per hour per shift.
CA 4	Mike Thompson	Rosemarie B., zip code 94591	I Rose baena I been in this facility for 15 years as CNA and RNA for me my priority to give best quality of care that resident needed but it because we don't have enough staffing to provide the best quality of care that's I'm supporting the federal regulatios
CA 4	Mike Thompson	Nicole V., zip code 95464	I believe every business needs whole staffing to efficiently and effectively perform their job. Being short staffed puts stress on everyone. Let's let everyone enjoy their job and feel comfortable to ask without feeling like they are bothering someone. Lack of staffing also produces safety issues when staff is unable to get to patients on time and for serious issues. We need rules to provide fully staffed care facilities.

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CA 4	Mike Thompson	Sukhwant K., zip code 94503	Shortage of staff puts my mental health at risk because it's not healthy working like this all the time. My patients doesn't get the care they deserve. It's unsafe and dangerous for workers and patients.
CA 4	Mike Thompson	Janelle M., zip code 94954	Short Staffing has impacted my work because there is only one me and too many residents. Sometimes I get split assignment where I am in 3 different halls. It gets hard to be 3 places at one time and meet the needs of the residents .
CA 4	Mike Thompson	Diana K., zip code 94954	I was had 23 patients to assess and medicate at one facility. The facility was new to me so I took time to verify the name of each client. I started passing 9 am meds at 8 am but was not given requested assistance so did not complete by 10 am. I was told to pass the meds late anyway. I refused without a doctor giving permission and was told I could not work there if I didn't give the meds. I resigned.
CA 4	Mike Thompson	Darlene S., zip code 95451	My mom was recently in a skilled nursing facility for rehab after a stroke. She was there for 10 days. She ended up with a ecoli infection. She had serious diarrhea. Was severely dehydrated and ended up acting irrational and jumped from bed. This happened on a Tuesday and nobody notified me of her fall. Thank God I was a frequent visitor. We had her rushed to emergency. She told me nobody ever brought her water or changed her diaper. She sat in her filth for hours while dying of thirst. I never brought her back. I took her home and cared for her and rehabilitate her myself. This whole scenario was due to lack of staff to meet the necessary needs of the patients.
CA 4	Mike Thompson	Rosalyn S., zip code 94591	Limited staff impact the residents because they have to wait for one of the staff to be available. Also the most urgent resident put other residents on the back burner. Low staffing leads to overworked staff and delayed response to care.
CA 4	Mike Thompson	Shawnalee M., zip code 94591	Being short stuffed, getting 13+ patients and management providing an overload workload on the CNA,Àòs and CNA's being on two different hallways, and having 3+ feeders and depending on your rotation, having 13+ patients you'll have 5 to 6 showers and due to being short staffed and having a lot of patients not able to give the quality of care that the patience to deserve CNA are having to modify quality of care due to having a lot of patients and having to different hallways everyday.

district	rep	name_zip	comment
CT 1	John B. Larson	Lisa M., zip code 06040	The problem of inadequate staffing to me is cruel to both the staff and the residents, if you overwork someone, the person loose all sense of care compassion and dedication and those at the receiving end are the patience caught in something they have no control about and as a result suffer the consequences. That is unfortunate and something definitely needs to be done ASAP to give the decent care necessary for our love ones.
CT 1	John B. Larson	Lamar B., zip code 06120	I have been an housekeeper in nursing home for years and I have seen too many times because off short stuff residents are at risk. Weather short staff in the nursing field or Cna or even in the housekeeping and dining department. We have to be looking out for each other and I do wish more of that would happen in nursing homes.Nursing homes are always always short staff and that is stressing for residents and also staff alot of times we are also over worked and under paid.
CT 1	John B. Larson	Gwen M., zip code 06095	ve been a nursing home CNA since 2005 my residents are my family. I've had too many times when insufficient staff has created a dangerous environment to live in. With enough staff, we could provide physical supports and care where needed. We could make sure to follow procedures on safety. We could make sure they care well taken-care of. That's why I support the federal regulations.
CT 1	John B. Larson	Leann Q., zip code 06457	Short staffed with Covid patients, they send the other CNA's to dr appt leaving us to take care of rehab patients and covid patients with no help. They look at numbers not acuity of patients on rehab. The long term units often have 3 or 4 CNA's for 60 patients!!!
CT 1	John B. Larson	Noel O., zip code 06451	I've been working in nursing homes almost all my life and I love working in this type of environment what I don't agreed with is working with insufficient staff this this brings the motivation level on a very low scale of work performance this can be really dangerous for the residents and staff alike and on top of all the issues that we are dealing with we are under paid and over worked . PLEASE! PLEASE! PLEASE! US, Thanks for your advance cooperation.
CT 1	John B. Larson	Jose E., zip code 06062	The health care facilities are short staffed and there's COVID patients. It almost all the time. And for the amount of pay sometimes it's not worth the Risk.

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CT 1	John B. Larson	Sonia R., zip code 06106	<p>Right after the pandemic in 2020,, staff at my workplace have gotten from bad to worse to the point that 1aide is to 25-30 resident. Tell me,, how can that be possible and how can effective and efficient care be give to these residents in our care. It's been a challenge, working under such conditions is putting a big burden on the staff hence affecting our health. Without good health. How can we perform our duties. How can we give good care.</p> <p>That is why I support strong federal regulations.</p>
CT 1	John B. Larson	Sharon T., zip code 06105	<p>Nursing homes seems to be always going through staffing levels situations, even before covid..Although covid virus hit the health-care system the worst..I including many CNAs have felt very unimportant when we have to limit the care we give to each and every patient due to staff shortage ..The residents aways get frustrated with CNAs when you don't come to their aid in time not knowing it's staff shortage something that's out of your control and the management don't want you to say a word..Nursing Assistants can't take their lunch and their breaks what good is a dead CNA or a stressful drained caregiver..CNAs are not machine's we are not the cause of Nursing Home shortages without CNAs who would do the clean up..We all can't be nurse's..Treat CNAs and Patients with respect stop the misery and take accountability they deserve respect and dignity in thir last day's..Put finicanial gains aside we all will get old and pass on..Better food " also??</p>
CT 1	John B. Larson	Hyacinth B., zip code 06112	<p>Working short is not a good environment especially when you're alone on the floor it put everyone lives at risk. It impacted good care for the residents (lives are in danger with combative residents)</p>
CT 1	John B. Larson	Hyacinth B., zip code 06112	<p>Working short is not a good environment especially when you're alone on the floor it put everyone lives at risk. It impacted good care for the residents (lives are in danger with combative residents)</p>

district	rep	name_zip	comment
CT 1	John B. Larson	Morgan E., zip code 06074	Every single day I am responsible for taking care up to 34 PEOPLE IN 8 HOURS. this is an unrealistic expectation out of ANY person, let alone someone who is supposed to be critically thinking, picking up on changes in condition and then being accurate with your information gathering WITHOUT BEING RUSHED. I have to go into some rooms nearly 4-5 times EACH SHIFT. This does not include dressing changes, this is only for medication administration. This unrealistic expectation of 'DO MORE WITH LESS' does NOT WORK and the staff at the bedside are screaming it from the top of our lungs. Every corporate nurse or admin should be required to work at the bedside for a week or more to understand morally how we feel. We can't even get a restroom break! This is INHUMANE
CT 1	John B. Larson	Waleska M., zip code 06052	I've been a cna since 97 always have worked in long-term facilities and of course my patients are like family. But the way things are being expected from us is in human. Working with just 2_3 aids at a time is very insufficient when not only for caregivers but especially for patients. We cannot provide the right level of care no matter how much we try. Without the proper staffing there's no way cna can do what they suppose to care for these residents. We are under paid and overworked!
CT 1	John B. Larson	Mitsy M., zip code 06111	I have been a CNA for over 20 years. I have become very close to my residents. I worked 11-7 Shift the ratio per staff to resident I s 1 cna to 35 residents. We have many fall because of lack of staff. The care for residents are being rushed, no proper care. We need help more staffing on 3rd shift.
CT 1	John B. Larson	Nola Emerlie S., zip code 06002	I worked as a CNA and now I am a TRA. Because of the low staffing at my facility residents get by with minimal care. So things like nail clipping, hair and teeth brushing are activities of the past. Then when residents are not ready, there absence impact recreation. Sometimes I wonder if we or our close family members were in the nursing home, will you like them to just get by with the minimum? There should be forceful rules for staffing and remember the people in the nursing homes are human beings not things.

district	rep	name_zip	comment
CT 1	John B. Larson	Anna N., zip code 06112	The shortest of staff have put the patient health at risk. Our patients , that require to be reposting in bed . need the assistance of two aids, are not able to receive the adequate care and some of the aide have been needing surgery due to shoulder injuries from turning residents alone..we need the staffing to be increase for the safety of our residents and staffing..
CT 1	John B. Larson	Valerie H., zip code 06042	I'm at a facility with 1 Nurse to 28 plus time consuming very difficult to spend needed time with one individual resident's are being neglected due to the overwhelming responsibilities We need help fast fast fast we are getting burned out mor violent and dangerous residents are being admitted to this facility it's a struggle every day. I need to call out just for mental health breaks,Ä¶please help!!!!
CT 1	John B. Larson	Desiree' B., zip code 06109	When working short with one nurse and one aide for 25 residents . I was the one nurse on the rehab floor with that one aide. A resident ended up falling out of bed that day. Being short staff with no help from supervisor put many residents at harm. Someone could have coded on me. The resident falling out of bed on us which could have been prevented if we had staff. Residents getting their food cold. Customer service could not be provided at it best because the exhaustion and the frustration that we felt. Care wasn't at its best neither. We both was burnt out at the end of the shift and still had to come in the next day for work. That's why I support strong federal regulations. To have help and the shop the staff and residents need. To keep a safe environment for staff and residents. To be able to carry out a job duty to improve residents health and to maintain stress free and negative free environment in the work place for residents and staff.
CT 1	John B. Larson	Lori T., zip code 06010	I wouldn't be able to sum it up with one resident, all I can say, is that EVERY resident gets LACK OF CARE, every shift,Ä¶ every day..every WHERE.. if u are currently a resident in a nursing home facility, my heart hurts knowing the lack of care that you as a resident Staff receive ! ???? on a sidenote, as an employee, we also are suffering! The demands of the job on top of never being enough, and the consistency of being expected to work, doubles, or working for TWO.. is UNFAIR to say the least! We are only human, but expected to work like a robot, and the paycheck at the end is sure NOT a light at the end of the tunnel!!!!!!

district	rep	name_zip	comment
CT 1	John B. Larson	David H., zip code 06002	We don't have enough workers therefore it's strenuous on the staff thats there.
CT 1	John B. Larson	Christina K., zip code 06108	I am not a nursing home worker but I do care that individuals in our nursing homes are not getting the best care due to short staffing. Short staffing causes stress for the staff who are at work. Putting them at risk if not being able to properly care for all the individuals. With better staffing ratios, workers can do their job and do it well when they know they have others there to help and allow them to spend more time with the individuals they care for. Safe staffing means better care, happier residents and happier staff! It's a win win it should be a no brainer to ensure proper staffing levels.
CT 1	John B. Larson	Annak M., zip code 06112	Short staffing in pack my residence and hi every day and the greedy bosses doesn't care we need to start put patient first not profit over patient care
CT 1	John B. Larson	Jose E., zip code 06062	I've been a nursing home CNA since 2000 and my residents are my family. I've had too many times when insufficient staff has created a dangerous environment to live in. With enough staff, we could provide physical supports and care where needed. We could make sure to follow procedures on safety. We could make sure they care well taken-care of. That's why I support strong Federal regulations.
CT 1	John B. Larson	Johannah A., zip code 06002	We need adequate staffing to be reinforced in the Nurseing Home reason. Our resident is not getting the care that they need. They are not shower they're not fed on time. They are not getting out of bed on time most times they laying in bed because there is lack of staff, and, we can't get them out of bed in time that is causing them to have bedsore and get all just contraction and it's very difficult on their body and you know when I work that hard when I go home I don't have enough time to enjoy my family ,just take a shower and go to bed because of fatigue from rolling in Pulling ,and you know it impact you know my family to a point where my son you know start drinking because I was even home to tell him that I love him more just sit down and listen to anything that he's going through so it's pretty bad at home just because we're at the nursing home 16 hours most days and we are under pay and we are burned out. Thanks for your time and we really really need this to be in force thank you.

district	rep	name_zip	comment
CT 1	John B. Larson	Anne B., zip code 06052	I've been a dietary aid for 38 years and staffing isn't how it should be we work continuously short to get meals made and washing dishes, washing pots. Staffing needs to change within the nursing homes.. Please hear what I'm saying to you..
CT 1	John B. Larson	Rita G., zip code 06095	We are over worked because we do not want to leave our residents to suffer from short staffing
CT 1	John B. Larson	Annamaria B., zip code 06118	I have been a cna for over 30 years I have never seen such shortages of cna care for the patients in nursing home. short staff is very detrimental for the patient's safety, health, cares. short staff can increase falls, bedsores, less time for individual patients attention during care there should be one rules of policy straight across the board nationwide state by state city by city just one umbrella of rules at the end of the day we are caring for human being in their time of dependability on the staffing of all these homes the bosses and our elected officials leaders getting richer.
CT 1	John B. Larson	Marcia A., zip code 06112	One day I showed up for work and there was no staff and for one Aide 18 resident
CT 1	John B. Larson	Nana P., zip code 06040	It's not safe for staffing and patient ratios it's impossible for Nurses and CNA to give utmost care that residents need . We are always reaching giving care at times you don't get chance to take a break it's simple not safe environment anymore at nursing homes
CT 1	John B. Larson	Mitzie W., zip code 06112	We need federal staffing mandate, I'm tired of working short! Its taking a toll on my body!
CT 1	John B. Larson	Brenda P., zip code 06010	Please we need safe staffing. I work in a nursing home we need your help our patients are counting on you guys please
CT 1	John B. Larson	Getmrita F., zip code 06112	Short staffing is a Major problems we can't not care for our residents without the proper staffing plus we got to make sure they are up ready for daily activities

district	rep	name_zip	comment
CT 1	John B. Larson	Bibi R., zip code 06111	I've been a nursing home CNA since 1999 and my job is my second home. Over the years nursing has changed due to insufficient staffing and that alone puts our residents at risk. We definitely need adequate staffing to meet our goals & needs for our residents daily living, also the correct procedures for safety. That's why I strongly support the Federal regulations.
CT 1	John B. Larson	Suen R., zip code 06051	When we work short staff our residents don't get quality care they need we everything is done in rush resident get up fall get injured residents are more agitated I think they feel the difference cause the behavior is different
CT 1	John B. Larson	Kris P., zip code 06037	Having worked in a few Nursing Homes during my career staffing is one of the most important aspects of the job of good nursing practice. Having too many patients does not allow the nurse or CNA provide the time needed to give our patients the proper care that we would want for our family members if they were there. It puts them all in danger in ways too numerous to mention here. Legislative mandates are needed now
CT 1	John B. Larson	Johannah A., zip code 06002	My name is Johannah Alabi and I am a CNA at a nursing facility in West Hartford. They are several times when we are short staffed and resident care has to delay. Resident have to stay in bed longer wet hungry and uncomfortable because we don't have enough people to reach out to them in the time when they need care, the most, this kind of behavior causes breakdown, bedsore UTI and beaver issue. We need better staffing because without better Staffing resident suffer and it's not fair that these people work all your life and now that they're older and need a help, here we have to prioritize because we have to choose what comes first or who comes first unacceptable High support, strong, federal regulation and accountability from the nursing home owners. Thank you.
CT 1	John B. Larson	Sharon R., zip code 06002	Staffing is terrible at St Mary Home we work short all the time Residents can't be toilet on time. Those who are feeds can't get adequate time management don't seem to care it breaks my heart the level of care that is being offered because of inadequate staffing
CT 1	John B. Larson	Donna U., zip code 06037	I work in a nursing home as a unit secretary on two units and see the shortages of both nurses and cna's and they work very hard for the residents. They need to hire permanent staff and pay higher wages for what they do on a daily basis

district	rep	name_zip	comment
CT 1	John B. Larson	Totlyn W., zip code 06106	I am a CNA since 1995 and staffing is at its worst now. Sometimes it's only three on the floor, at times two people and many residents are fall risk. Understaff creat risks for the residen
CT 1	John B. Larson	Paul L., zip code 06106	Staffing is unsafe in nursing homes.We are in a crisis.I have had to many times of worker short were it put my patients at risk.Please pass the safe staffing mandate now!
CT 1	John B. Larson	Santha lee D., zip code 06106	We are short staffed. almost everyday! when we are short the care for the residents are cut short. And the risk of their safety is out at risk we have fall risk in our facility that can cause a resident to either wonder off or get up and take a wrong step tripping over either the wheelchair or walker. Staff is leaving nobody wants to work hard for the amount of money giving to us that's an insult not only to us but to our residents.
CT 1	John B. Larson	Adila D., zip code 06051	Staffing is major problem we can't care for our residents the way they need to be care for we need safe environment I support strong federal regulations
CT 1	John B. Larson	Dwayne G., zip code 06105	Please support federal staffing mandates now.Our residents are suffering, with enough staff ,we could provide more efficient care.
CT 1	John B. Larson	Earlean R., zip code 06106	Just taking care of my pts short staff isn't mentally and emotionally good for the safety and well being @ all.It's so draining on your mind body and soul .
CT 1	John B. Larson	Lydia M., zip code 06051	Short staffing is a major concern because you can't get to care for your residents the way that they deserve to be taken care of
CT 1	John B. Larson	Marlene E., zip code 06002	<p>Hello everyone , I'm proud to say that for the last twenty one years I've been a certified Nursing Assistant. I love my job but , of lately it's been taking a toll on me both mentally and physically .</p> <p>The ratio is ten patients to one CNA. what kind of care can we give to each patient its Too Much. Many times I have to cut back and this is not right we are working short every day because the work load is too much. Patient care should be all of us top priority .</p> <p>ntaking a toll on me both physically and me</p>

district	rep	name_zip	comment
CT 1	John B. Larson	Monica T., zip code 06096	We can't sleep when we are home knowing the residents aren't getting the best of the best care they deserve because of staffing. We go to sleep burnt out, waking up from passing out sleeping didn't eat nor drink, exhausted from working with not enough staff. Knowing the residents deserve so much more of our attention and sufficient care. Safety is also an issue for residents and nursing home workers. Hear us loud and clear, provide, provide,provide, So we the Nursing Home Workers can provide,provide,provide for our patients.
CT 1	John B. Larson	Patricia S., zip code 06051	Staffing is major issue in our facility we can not care for them the way they are to be care for these residents need us mentally and physically to care for them the way they deserve
CT 1	John B. Larson	Sandra A., zip code 06002	Our main problem is short staffing we can't take good care of our resident on time so they can get the quality care they deserve
CT 1	John B. Larson	Courtney L., zip code 06790	Quality and quantity go hand in hand in nursing. The more help there is, the better the care. Although, even with minimal staffing, we still get the job done but not as in depth as we'd like to. Residents don't just require clean bodies & food to eat. They need compassion and care, a hand to hold when they're in pain, encouragement when they're feeling defeated and someone to cheer them on when they want to give up. We love our residents like family, we would like to be able to care for them the best we can and the way they DESERVE. That should be what's most important.
CT 1	John B. Larson	Nicole E., zip code 06120	Working short. When COVID hit us we wasn't supplied with the right stuff. We put our life on the line. My mother died from COVID. We couldn't go see her she had to die alone .

district	rep	name_zip	comment
CT 1	John B. Larson	Marysol C., zip code 06051	<p>We need more staffing in nursing homes because it's difficult to care for so many residents.</p> <p>I work on a floor that has very heavy residents and to reposition these residents we need a least 4 people.</p> <p>Some of these residents have had strokes and need a least 2 to 3 people to turn to them to provide hygiene and change the diaper.</p> <p>They also some residents that are very demanding and want to go back to bed when Im in the middle of giving care to someone else.</p> <p>There is only 2 CNA's.</p> <p>We have to work together so we can safely do are work but it does take a little longer to get to everyone.</p> <p>We need more staff to deal with this staffing issue.</p> <p>Thank you for your attention in this matter.</p> <p>Marysol Correa</p>
CT 1	John B. Larson	Evelyn C., zip code 06112	<p>The staffing levels make it so hard to give proper care a lot of patients skin is breaking down because we cannot provide the care they need in a timely manner</p>

district	rep	name_zip	comment
CT 1	John B. Larson	Lisa T., zip code 06098	I am an RN who has worked in SNF nursing homes that have always been short staffed for years even before the pandemic and now even worse. I have had family members an elderly brother and an elderly husband the later temporarily post chemo and related lung cancer post hospital stays for PT and care. Pt safety is paramount and cannot be maintained with low staff levels. Requests for help ringing bells are not able to be answered for up to an hour if at all. Pt falls then increase when no one responds and pt tries to to by themselves. Most of the hands on work is done by aides who are paid so low and short training and some who are not qualified to care for others. RNs basically only have time to pass meds twice a shift to too many pts. and also have treatments to do. Usually there are always admissions and discharges which add to to work load daily. Computer "paperwork" is onerous and time consuming, usually done after shift has already been completed and report given- causing overtime. If overtime not allowed then pt time is less. There is never any time to spend with pt or assist aides or do a good job caring for pts and communicating with families. Needs to be mandatory rules since nothing else has ever worked. Hospital care is the same if not even worse.
CT 1	John B. Larson	Nancy M., zip code 06010	I've been at my facility for 10 yrs as an LPN nurse. It's been many times that we also have insufficient staff. While I'm trying to pass my medications I had to stop and redirect residents who forget their walkers or help a resident to the bathroom as well as reposition residents who are bedridden. Trying not to make a med error while helping CNAs and supervisors. It definitely creates a dangerous environment for residents and staff. I also support strong Federal regulations.
CT 1	John B. Larson	Margarita G., zip code 06111	It's just upsetting to see how we don't have enough time to spend with our resident, I been a nuse aid for 25 years and we are going though a lot of changes. Residents and management are more demanding as a CNA our job is to make sure our residents are happy and safe but how?. We physically overwhelmed and I feel the residents are too.insufficient staffing had put our residents and us in stress, they expect quality care and I feel I'm not providing the care they deserve.
CT 1	John B. Larson	David R., zip code 06110	There were times where i was the only one in the unit making it very unsafe

district	rep	name_zip	comment
CT 1	John B. Larson	Vindy H., zip code 06106	I've been a worker since 2018 at my facility. There have been countless times where there is insufficient staff which has created a severe impact on the workload. With more staff we can be able to provide even more safe and quality care. There needs to be forceful rules. That's why I support strong federal regulations. We need a federal mandate for staffing issues.
CT 1	John B. Larson	Dominique W., zip code 06457	I've been a nursing home Porter since 2006 and my residents are family I've been thru too many times where there's not enough staff that made the work environment very dangerous to live with enough staff we will provide enough support and care as needed for the residents we could make sure to follow procedures on safety that would make sure the care is well taken care of that's why I support very strong federal rules
CT 1	John B. Larson	Michelle N., zip code 06016	I've been a cna 2012.I care about my residents quality of life.We need a National standard for staffing in nursing homes. I was feeding my resident and heard a loud crash. I ran out to find were the noise was coming from and found the resident had fallen. I called the nurse immediately to come and check the resident. When I came out of the room we had 3 lights on so I had to stop and answer those lights.There were 2 CNA's on the unit but we need 3. I also needed to go back and warm up my resident's food so I can finish feeding her. These are the daily issues we face in nursing homes . We need more staff. Thank you Michelle Navaroli
CT 1	John B. Larson	Kizzy K., zip code 06002	I work in a nursing home where as we are working short everyday and can not provide good quality care and this is not healthy for our residents. Too much weight loss and falls. We need a safe staffing bill.

district	rep	name_zip	comment
CT 1	John B. Larson	Ann F., zip code 06112	<p>I am a long term care facility nurse for a long time and short staffing affects me mental emotional and physically. Lack of adequate staffing causes me to push with compassion to give the patients the care that they truly deserves, this is an impossible task. This is called care giver strain and pain.</p> <p>I observed lack of staffing affecting skin break down of patients. Nursing assistant unable to get patients out of incontinence and reposition the patients who cannot do it for themselves, in a timely manner, this promotes skin breakdown causing pressure sores. Nurses and nursing assistants trying to leave ,“on time,” because amidst short staffing management pressure staff to get out ,“on time,” which greatly impacted patient care and safety.</p> <p>There should be forceful rules. Our loved ones deserve more. They have a right to proper care.</p>
CT 1	John B. Larson	Felicia K., zip code 06096	<p>I worked in a nursing home for 19 yrs as a CNA. I have worked on the floor by myself within the pass two to three years which in turn out me in danger and resident safety at risk for injury.</p>
CT 1	John B. Larson	Shemeka P., zip code 06112	<p>Short staffing put me and my residents at time when we don't have enough staffing to take good care of our residents can't get to give them the proper care that they deserve daily</p>
CT 1	John B. Larson	Gregory C., zip code 06062	<p>My father was in a nursing home and multiple times he needed assistance going to the bathroom and it took forever for them to help. So much so that he had to get himself to the bathroom so he didn't soil himself. This is needed to the safety and dignity of our seniors.</p>

district	rep	name_zip	comment
CT 1	John B. Larson	Angela C., zip code 06095	<p>All too often I see Residents that would like to attend a function and have to miss it because there simply aren't enough staff members to assist in there getting ready for the day routine. Often times they need assistance simply to use the bathroom and have to wait. Every time I have to use the bathroom I think how awful it must be to frequently be told to "wait". Someday perhaps I'll be ringing the bell and no one will come for a very long time. Just imagine!</p> <p>Think about how we get to take a shower anytime we want. These Residents have a designated shower day. If on that day there is not enough staff, they have to wait a whole week. These are some of the things that break my heart. How about yours?</p> <p>There should be forceful rules. It us not safe physically and emotionally for a human to be understaffed.</p>
CT 1	John B. Larson	Soo C., zip code 06002	When working short the residents don't get care they supposed to get one worker have 13 residents to care for it's hard and the pay doesn't increase.
CT 1	John B. Larson	Jane R., zip code 06112	It's time now we the C N A get more help in nursing homes because it feels like we are doing construction work someone's need to look into how management training works we are all nursing home workers .can someone please help us please and thank
CT 1	John B. Larson	Danita K., zip code 06095	I'm a newly licensed practical nurse, and my residents are very important to me especially to receive quality care that they deserve . More staffing will help with the prevention of falls. Plenty of times I've seen residents and staff not have enough supplies as well to provide care . Safety is the most important factor for staff and our residents we support .
CT 1	John B. Larson	Yvette W., zip code 06095	I have been A CNA from 2005 some time is just two of us with 12 patients with dementia and sometimes they can get Physical.

district	rep	name_zip	comment
CT 1	John B. Larson	Kim m., zip code 06120	I have been a CNA since the early 80s and I have seen staffing and many facilities that, put people in jeopardy as well as myself .The place I do night shift sometimes only has two CNA in the building and two wings that are really far apart with a nurse and if someone calls out ,that means just one CNA for the whole facility, which is very dangerous and happened once to ,I was fearful, tired due doing incontinent care, and concerned that every door that I opened up with find someone on the floor , or someone wandering . I think that the ratio that the states put in place outdated and need to be updated with the impact of CNA telling the state what they are capable of handling
CT 1	John B. Larson	Santhalee D., zip code 06106	Staffing levels impacted our work and residents because with out the staffing our residents will not get the care they need like toileting washing up properly
CT 1	John B. Larson	Carl G., zip code 06002	I've worked the 11-7 shift at my facility for the last 7 years. I was hired to work Monday through Friday. I was asked if I could pick up some weekends. I've worked 7 days a week for 90% of the 7 years that I been at this facility. That's not my gripe. I've been made to just not cover my 30 resident unit but the adjoining 30 resident unit as well. Multiple times with only 1 CNA. I've also covered all 60 residents with ,Äúno CNAs,Äú at all. I'm hired by Kimberly Hall, I work for every single resident resides at that facility. Staffing is a huge problem. If I quit it would just add to the problem so I stay not because KH needs me. I'm there 7 days a week for the residents. Because of that commitment to the people I've chose to be there for I feel that not only this facility but all of them take advantage of our commitment and dedication that we choose to give to this profession. Theses situations make it unsafe for residents and workers as well. This has to change. They need to be accountable for putting everyone in these unsafe conditions. These changes need to implement yesterday. When the unimaginable happens we are blamed.

district	rep	name_zip	comment
CT 1	John B. Larson	Dori H., zip code 06042	We have been short staffed long before Covid, it is a constant fight, when we are understaffed, when we don't have the proper staffing it's unsafe for everyone. The patients suffer and the staff. We are overworked, and burnt out. Staff are getting injured and patients doesn't get the care the care they deserve simply because there's not enough staff!!!! Help us, find nursing home workers not the bosses. There need to safe staff ratios in place, acuity of care needs to be looked at.
CT 1	John B. Larson	Jajet B., zip code 06074	One night came in and there was 16 patients there was one nurse, one charge nurse and one cna for those 16 patients. The charge nurse in the meantime is responsible for three units. What happen if there was a code. Patients safety is at risk.
CT 1	John B. Larson	Marie C., zip code 06010	Short staffing has caused patients to lose their lives and nurses to lose their jobs. Patients are more and more dependent on the staff.
CT 1	John B. Larson	Judith R., zip code 06110	I have been a LPN over 30 years..I now work in a psych/ Dementia locked unit, with fairly young patients.Its not like working with a 90 y/o geriatric patients.These are young, vibrant,strong, residents, that require 24 hour care..You basically have to have eyes in the back of your head??, due to the constant supervision that is required..These resident tend to wonder around alot, and they have to be monitored for their safety, and the safety of other residents and staff.Other residents don't understand why other residents try to enter there rooms without consent..So as the charge nurse, i have to be alert at all times, so that there needs are met appropriately , and provide a conducive, safe environment at all times..This is where adequate staffing is essential, and necessary at all times..Things can happen in a split of a second. I do love my job, but i also like to know, that when i leave my shift, i like to feel that i provided the best care, in a safe environment for my resident and coworkers. Therefore i advocate for strong federal regulations..
CT 1	John B. Larson	Myrna V., zip code 06002	I'm a C.N.A since 2004and work 3 shift and I'd never see 1C.N.A. to care for 30 Residents.its a lot for one person.what I see right now that going on in nursing home one person is doing a job that required 2 person to do. And that a lot for 1 person and at the end of the day the Residents is not getting enough care that is needed.

district	rep	name_zip	comment
CT 1	John B. Larson	Sharon B., zip code 06105	I have been a cna over thirty plus years now,I have a strong passion when it comes to caring for the sick and dying patients. Time and times again I have worked a unit by myself caring for thirty residents.During covid no help I worked so hard causing me to have a total knee replacement its very hard, we do need help,the night shift cna is caring for thirty patients, this is unsafe for residents and the cna. We are human not robots I urge you therefore to enforce better working conditions for our residents and workers.
CT 1	John B. Larson	Angela S., zip code 06112	The facility that I work for needs better staffing so that we can provide better quality services to our residents. I am working more than a normal person should and it is unbearable. When I seek help from my superiors, I am told that if I don't like the job, I should find another. I've been working at this institution for over 20 years and I'm being told that if I don't like my job to leave? The hours I'm working and the wages I'm collecting is not adding up. We need change.
CT 1	John B. Larson	Sadessa Y., zip code 06042	I've been a nursing home worker ,Ä¶started off as a CNA , now a Nurse ., there have been times where , there hasn't been enough staff in the units ..too many times to count , 2 staff members for 30 residents to provide care for is inappropriate ..We need strong federal staffing regulations.

district	rep	name_zip	comment
CT 1	John B. Larson	stephen a., zip code 06095	In 2008 I made a decision to answer the God Given call to Nursing. Previously I was employed as a Clinician with a Med in Counseling Psychology about fifteen years. When I answered the call to help those with health issues and mental health issues; it filled my calling. It is my passion to assist others and provide words of encouragement to those that suffer. I am deeply saddened about the lack of care that I am unable to provide sufficient care to my famiy the residents. As a charge nurse with the care of sixty residents, I have to pick and choose which procedures to follow; multi task due to the some residents that have psychological concerns, Dementia and others with frequent fall history. When I made my career change to become a Nurse I imagined having support staff such as CNA's but here again, at times they are short handed and overwhelmed and assigned at times 20-25 residents per shift to provide care to. Therefore with only two CN'S we are not able to observe residents that are fall risks while providing care to 15-20 residents. As a Charge Nurse employed full time over these past fifteen years I have seen a need to have a more staff to resident ratio to improve the highest quality care to my residents. My residents have worked most of their lives and the least I can do give them a quality standard of care as they come to their end stage of life. So I beg you please set in place and enforce the staff to resident ratio so that we can provide residents with a decent standard of care that promotes health and wellness.
CT 1	John B. Larson	Saudia S., zip code 06105	Short staffing is a major concern in the nursing home today and we need the government support at this time patient can't take care of in the way they are supposed to and that is a major concern for us and when is is like that we the staff are over work so at this time we need something to be done moving forward.
CT 1	John B. Larson	Christopher T., zip code 06095	I am Hsk in the nursing home industry time after time we have been short of workers because of various issues and factors because of that trash pile up bathroom have not been cleaned mop etc we need more staff so we can keep the environment clean and fresh so that it not lead to germs be spreading leading to the residents be sick we need solutions

district	rep	name_zip	comment
CT 1	John B. Larson	Harlene M., zip code 06002	I have been a nursing home worker for twenty five years and working short is very unsafe and you don't have enough time to give good care because you are rushing and could easily causes an accident with residents and put your self at risk for getting hurt.we should go home feeling good about the care we given to a person.

district	rep	name_zip	comment
CT 1	John B. Larson	Susana D., zip code 06042	<p>I have been in healthcare for a decade.. i have seen how staffing levels can affect the safety of the residents and quality of life. When you have 2 cna's caring for 30 plus patients.. how do you expect residents to be changed on time, fed, and bathed. Its not realistic and its not safe. It's very sad to be working in these conditions. Its not fair to the residents and or staff. Just this week i worked at a nursing home where there was not adequate staff. All the call lights where going off and not enough help to answer them.. what if the resident is on the floor or incontinent and needs to be changed? What if someone needs to be fed that can't feed themselves.. by the time someone gets to them.. after feeding the other 10-20 other residents.. there food is already cold and they have no desire to eat it. There should be forceful rules that prohibit these corporations from staffing so poorly. It affects everyone. Its unacceptable and needs to stop! This is a very hard, selfless job. Workers are burnt out physically and emotionally. They are dropping out of healthcare like leaves. They sustain so much wear and tear from taking care of so many people. They can no longer do it. Lack of staff creates pressure ulcers and skin breakdown to our residents.. if residents cant be changed in a timely manner and repositioned. This is a huge issue in nursing homes.. they can go septic and die from a pressure ulcer. As a nurse this unacceptable and the issue is too far gone for us to be able to treat the resident.. why must they suffer like this.. lack of staff continues to create safety issues in nursing home and healthcare facilities throughout the US. We owe it to our seniors and those that can't care for themselves to provide adequate staffing ratios. To have some quality of life.. they already lost there independence. These staffing ratios need to improve for nurses as well.. you have 35 patients to 1 nurse.. with a heavy med pass, respiratory treatments, wound care and the list goes on.. your on your feet for 8-12hrs sometimes even 16.. scrambling to get everything done.. haven't taken a break and or used the bathroom. There is no time. It's unsafe and inhumane. We need to create forceful rules! Hold these corporations accountable for providing safe staffing ratios.. enough is enough. We must do better!</p>
CT 1	John B. Larson	Nadine S., zip code 06120	<p>Right as we speak we are working short and our is not getting the care they need and should have</p>

district	rep	name_zip	comment
CT 1	John B. Larson	Jayshree S., zip code 06095	I have been nurse since 2016, due to high percentage of patients and work load, could not able to give enough time and that situation makes difficult for nurses and patients to give proper care, proper health education and addressing very basic needs are insufficient while insufficient nurses on the floor. So this rules should be pass for safe staffing ratios. We need proper legislation rules. Help the nurses. They are in danger when we have insufficient staff on the floor.
CT 1	John B. Larson	Donnaree H., zip code 06108	I am a nursing home worker / CNA going on fifteen years. Over the years staffing was always a major issue, which is liable to cause chaos and danger to staff and residents. With proper staffing we can provide a less stressful and safer environment for all parties involved. Tasks would be carried out timely and residents would be well taken care of. These are the reasons I support strong Federal regulations.
CT 1	John B. Larson	Sherrician G., zip code 06108	We don't have enough staff on the floor and there not enough help.
IL 10	Bradley Scott Schneider	Kit C., zip code 60085	I've been a CNA in a nursing home since 2018. I love my job because it feels wonderful to make a difference in residents life. However there are times when insufficient staff has created a dangerous environment to work in. With adequate staff wie could be able to provide the care and support that our residents deserve. With proper staffing we make sure that safety procedures are followed because we would have enough time to do our task. That's why i support federal regulations.
IL 10	Bradley Scott Schneider	Francisca A., zip code 60090	Residents are not getting the proper care do to the short of staff ,Ä¶20 Residents for one CNA or up to 31 sometimes ,Ä¶ CNA's burning out getting to the point of quitting ..

district	rep	name_zip	comment
IL 10	Bradley Scott Schneider	Joyce Z., zip code 60030	<p>My mother is 99 and has been in a nursing home for 6 years. There have been 5 head administrators during this time and each one seems to be worse than the last. These people run the nursing home but know little about pressure put in staff that are short handed. They have difficulty retaining good staff because they overwork them. If someone calls in sick they often make due without adding additional staff. At other times they use outside agency staff to temporarily fill positions. These ,Áúagency staff,Äù are often just bodies to fill positions. They don't know the residents and this causes an extremely dangerous environment. My mother has fallen multiple times resulting in broken bones. Some of these falls were because her call button wasn't answered or wasn't even near her and she attempted walking without assistance and she's wheelchair bound! Weekends are horrible because someone always calls in and there's no back up. I have timed her wait for toileting to be over 15-20 minutes. My mother has sat in wet clothes from spilling things or from soiling her diaper. I worry about skin breakdown and infection. I've personally changed her wet bed when staff couldn't get to it! In addition, mom has had 2 hearing aids lost and entire batches of laundry because staff was not available and/or not monitoring these I'm sad that Moms last years are so hard for her. There needs to be forceful rules to hold nursing homes accountable for the well being and safety of residents! I want my mom to be well taken care of and reside in safe environment. For these reasons I support strong federal regulations for adequate staffing levels at nursing home</p>
IL 10	Bradley Scott Schneider	Judith S., zip code 60090	<p>Most of the days at our facility we are short staff it is difficult for us to give proper care for our resident. We are tired. We need help.! We need better pay!!!</p>

district	rep	name_zip	comment
IL 10	Bradley Scott Schneider	Marybeth L., zip code 60050	<p>Before COVID, in 2017 , my daughter who is a ventilator dependent quadriplegic turned 22, she was in respite at the time because of a lack of home health nursing, she aged out of repite and had to go to a nursing home while we transferred between the DSCC program to the DORS program, she was only there for one month,Ä¶</p> <p>The nursing home we chose was the better of the 2 I had seen, The day she entered, they informed me that she could not be on her home ventilator and switched her to their ventilator with no pulse oximeter, when I asked they told me if the ventilator goes off they would go to her. On the floor we were on were 80 patients, some on vents, some not, there were 2 nurses and 2 CNAs,Ä¶. needless to say those that got help were the ones who could speak and not my daughter,Ä¶ even though I was there almost everyday advocating for her and helping her, her care for when I wasn't there was non existent,Ä¶ her clothes came home drenched in urine, she had a dvd player so she could watch something other than the news channels that were on, she never had a dvd going, she was basically ignored and left alone, When I finally got her home, an ambulance ride we had to pay for, she showed signs of PTSD, it took a long time before she would let anyone near her other than myself, and when we went to doctors offices, it took along time before she didn't have an anxiety attack every time we got on an ambulance. The whole month we stayed there, the only time they had adequate staffing was the days the state was coming in to inspect . When I returned home with her we reported them, and because the state told them when they were going to be there, they got passed the complaint . A lack of staff put my daughter in grave danger, there were days we were there that no one came in for over 8 hours to check on her, or to even do anything for her and this was with me there and calling them. The 2 RNs were busy either doing a check in for a new patient or tending to a ventilator patient that had to go emergency to the hospital or taking care of those who could talk, (ventilator patients were mixed in with non ventilator patients)Rules need to be put in place so that patients are being treated as individuals, instead of cookie cutter plans were all are treated the same. With mandatory staffing requirements there will be enough to take care of those that there the way they should be. By the way , this nursing home was considered one of the better ones in the state for ventilator patients</p>

district	rep	name_zip	comment
IL 7	Danny K. Davis	Celestine F., zip code 60621	there has been many times where we have been short of staff when we're sort of staff the residents miss out on care we're not able to give 100% care like we want to we're rushed tired can't get all of the ADLs together doing more than one set at a time that should be some type of rule or something and make them get higher more people qualified people not just anybody because we get staff that come because they burn out they don't stay that should be rooms forceful rules to make them bring in extra staff or get more qualified workers is very backbreaking and hard that should just be more Staffing.
IL 7	Danny K. Davis	Carrie W., zip code 60612	Yes! Things are NOT getting better! We are forced to work overnight with just one CNA and no kind of incentive given and we are told that these jobs are AT WILL ?? meaning you can be terminated without cause or just because you don't agree with having to work alone and with minimum supplies to do your job! I don't do this CNA JOB for the money; I do it because I love caring for my seniors because for a lot of them we are all they have and because I put si much into doing above my job description I expect to be treated like a human being and not threatened to be terminated or made to feel if I don't dam near kill myself working the entire building by myself that administration will find a way to get rid of you and defame your name by writing whatever they want (LIES) and putting it in your file. The sad part we really can't do anything about what they write. They have the power of the pen to destroy your reputation but I don't fear being terminated because I am a dam good CNA ?????
IL 7	Danny K. Davis	Conetha J., zip code 60644	Working with 80 residents and its 4 cnas it's a difficult task and a dangerous place
IL 7	Danny K. Davis	Lucretia W., zip code 60644	We had 3 Aids for 100 ppl so imagine how hard it was to care for each individual most of our residents need 100 percent care so when we don't have acquired staffing our care is limited it's time for change it's been time pls help us help them.....
IL 7	Danny K. Davis	Tammico P., zip code 60644	I'm a restorative aide & Just recently at my facility they staffed the building with people from a sister home & no one showed. The administrator & DON was notified & no one did anything to rectify the situation. I & a nurse had to take matters into our own hands & find someone to help

district	rep	name_zip	comment
IL 7	Danny K. Davis	Shanta J., zip code 60612	About 2 months ago I was scheduled on a cardiac unit with 39 residents, an agency CNA was scheduled to work with me, started the shift and decided 30 minutes later she no longer wanted to work and canceled her shift on clipboard. The scheduler was informed but told me he couldn't find replacement and I had to take care of 39 patients myself on a 10-6 shift. I worked the entire shift without a break to ensure I had cared for all individuals, and was told I would receive additional pay in which I never received. Coming to work you are scared will there be staff to care for patients
IL 7	Danny K. Davis	Robert W., zip code 60636	I've been working with Warren Barr off and on for the last 3 yrs and when I tell you things have changed! Whew everyday we are short on workers over here at the south loop facility and lately it's been like this for 4 months now I can't no more something gots to give
IL 7	Danny K. Davis	Lisa B., zip code 60608	My dad was in a nursing home about 4yrs.ago. and they did not have enough staff to take care of everyone. Sometimes he would not even get a bath, so me and my sister's started taking turns going to bathe my dad ourselves daily and my brother would come and shave and cut his hair every other Saturday. So we made it work as a family, but unfortunately some patients do not have family to help, so we sometimes help my dads roommate out and my brother would cut his hair and shave him to...so we definitely need more staff in our nursing facilities.
IL 7	Danny K. Davis	Roslyn S., zip code 60621	On the weekends is very short we work with 2 cna for 50 patients
IL 7	Danny K. Davis	Cillar C., zip code 60621	I no longer work at a nursing home.I stop working because of short staff.Having between fifteen and twenty _five residents.
IL 7	Danny K. Davis	Diana T., zip code 60644	I've been a CNA since 2008 and this is the worst I e seen!! We always working short. We have to dip food sometimes we be so short we only have two people working on a floor with 50 plus patients. We also have to move beds. That take away from patient care. The floor I work on is skill, and lots of my patients needs extensive to total care.

district	rep	name_zip	comment
IL 7	Danny K. Davis	Ebony H., zip code 60644	Not only does short staffing hinder the care that we give to the residents, it also does cause burnout of CNAs for understaffed and underpaid and when we talk to management and our care facilities they think that one person on the floor is considered short staffing when the ratio is one person to 42 residents. Short staffing needs to change so that we are able to do the work that we are being paid for. So that you don't have to walk into a room quickly change a resident not conversate and leave back out to rest to do the next person.
IL 7	Danny K. Davis	Petra S., zip code 60623	Hello my name is Petra I've been working for 6 months sure Staffing I have 43 patients by myself that's everyday been working I'm already getting burned out 7 days a week
IL 7	Danny K. Davis	Alicia K., zip code 60153	I've been a CNA since 1993. I worked short all the time. Working short I feel that quality care is not giving. Working short I can't prevent falls for my patients that are falling risk and also hurt myself. One day I was working short and I did room check notice patient wasn't in her room and she had short memory she got herself together for a shower. She had a calendar with her shower days on it . She took herself into the shower room because I was taking too long her. I go check the shower room and their she is with the water running...the situation could have been worser....she could have fallen an broke her hip. That's why I support strong Federal regulations.
IL 7	Danny K. Davis	Rhea M., zip code 60644	Every single day that I clock in at west suburban nursing and rehabilitation center, we are constantly short staffed. On a'good day' we have 14-18 residents for 1 cna. We usually have 18 residents per cna every shift. It's hard to properly take care of residents with that many people per cna. Their grooming doesn't get done, their oral care doesn't get done, they don't get changed as often as they need to and that opens them to developing sores, you can't properly give showers and they develop rashes (we have an rash outbreak happening currently and it's been happening for months)we need better staffing ratios so we can give the residents a quality of life they rightfully deserve! We need to create rules and regulations for staffing that facilitates must follow
IL 7	Danny K. Davis	Calvin J., zip code 60153	Every day our facility is short they be working with two aids sometimes one.with 50 to 78 residents sometimes we won't have no nurses or sometimes one

district	rep	name_zip	comment
IL 7	Danny K. Davis	Monique R., zip code 60624	Every weekend and through out the week we have been short staff . People are being scheduled and there not even on the master schedule to work ,not enough linen nor medical supplies for nurses or aids. Residents and family members are upset with the CNA for being able to clean the Residents there food is sometimes stale or cold
IL 7	Danny K. Davis	Renee B., zip code 60104	Short staffing is a continuous problem in the nursing homes especially the weekends. If we had adequate staffing residents would have the proper amount of care that's needed to fully do our jobs. Being over worked has caused many serious setbacks with health issues with employees. Having 15 to 16 residents is too much for one person. More staffing we help give residents proper care that they need.
IL 7	Danny K. Davis	Jacinta R., zip code 60621	I've been a nursing home CNA for almost 20years and I'm literally overwhelmed with the short staffing I have experienced working in the facility with literally 3 aids in the whole building it's terrible . The residents are not getting the quality care they deserve
IL 7	Danny K. Davis	Lissette B., zip code 60623	I was working in Sheridan Village for seven years. Short staffing has always been an issue specially now that the wage went up. They have laid off people and are short staff all the time. During cov I work the floor by myself taking care of the cov floor never got my cov money or any bonus. I'm laid off by this nursing home now reason for laid off on resident assistant. And they still try to fight my unemployment. Nursing homes need to be hold accountable and nobody is doing it. Is sad what they're doing to the people of. Breaking national labor laws. Sincerely Lissette
IL 7	Danny K. Davis	Deleatra T., zip code 60623	Being staff properly helps the residents get the care that is needed if not properly staffed things are over looked and care is half given properly or not given properly help us and I love what I do I pray and just do what is needed.
IL 7	Danny K. Davis	Jacinta R., zip code 60621	I've been a nursing home CNA for almost 20years and I'm literally overwhelmed with the short staffing I have experienced working in the facility with literally 3 aids in the whole building it's terrible . The residents are not getting the quality care they deserve
IL 7	Danny K. Davis	Winter M., zip code 60636	I worked a floor of 41 residents and I was the only CNA

district	rep	name_zip	comment
IL 7	Danny K. Davis	Gloria M., zip code 60644	When cov 19 hit back in 2020, I was the only CNA and one nurse to 45 patients. This was the behavior unit. It was pure hell we got no breaks, no bonuses and now my knee, shoulder and back is in pain constantly. I want to fight for the younger CNA we deserve so much more. There needs to be rules enforced so this can never happen again.
IL 7	Danny K. Davis	Gerald J., zip code 60624	It should be Enforce because you cannot Have 2 Cna Taking Care of 45 or50 Residents by there self
IL 7	Danny K. Davis	Latrice A., zip code 60104	To whom it may concern, I have been a nursing home CNA for 30 yrs. I have seen better go to its worst. The lack of staff is ridiculous! It creates safety issue not only for the residents but for the staff also. I remember a staff member got injured badly and there wasn't enough staff around to help her. There should be very forceful rules on staffing. This is breaking us down day by day. We need more staff so we can make sure the patients can get the care that they deserve. That's why I support strong federal regulations.
IL 7	Danny K. Davis	Felecia B., zip code 60644	I did nursing for 9 years, and the staffing for resident care was shameful, you was not able to provide care that was so needed, management puts profit over care, nursing homes are not factories , and we care givers should be able to give residents the care they deserve, staff and residents needs HELP
IL 7	Danny K. Davis	Ebony H., zip code 60644	Hello my name is Ebony Harris. I have been a cna for over twenty years. With the shortage of professionals in this field, and being made to work without adequate staff is how our residents have accidental falls. In the last month or so I have experienced this first hand. The 24:1 ratio with that situation didn't sit well for me, the resident, nor the facility that thought it would be fine to staff us short. Please realize we stay because we care but to short staff us endangers us all. There should be rules and even fines for those that choose to keep staffing to a minimum just to save a buck.
IL 7	Danny K. Davis	Marshall W., zip code 60621	There was a time when my self and a fellow coworker was responsible for maintaining the safety of our entire unit of 30 plus skill resident for more than 4 hours due to short staffing.

district	rep	name_zip	comment
IL 7	Danny K. Davis	Barbara T., zip code 60616	I have been a CNA since 2014, I have had 30 residence at one time. I have asked the nurse to watch the resident that kept fall while I attended to the other residence. But she told me no that she had to have POC. The nurses only pass out medicine. They talk down to us the nurses do. That is why we miss day because we are burned out. The CNA hold down the nursing home!!! Pay use more money \$30.00 an hour or more money. My back went out because A nurse made me push the resident around and I also had to clean residence up. The working conditions are not good, just know the CNA held he nursing home down doing the COVID-19. Yes we put our lives in danger.
IL 7	Danny K. Davis	Juanita C., zip code 60621	I've been in this field since 2008 and I have worked all shifts. I am currently on the night shift and it is not as easy as people want to make it seem. Currently I'm at a place where there are a lot of fall risk residents and when we have 17-20 residents a piece for two people it's hard to prevent falls. Also, by the time I get half-way through my assignment, I'm burnt out.
IL 7	Danny K. Davis	Latrina B., zip code 60636	I've been in the nursing field for a nice minute now, so some of my patients are like family. Short staffing have become a dangerous place for some patients to stay like the High fall risk & the elopement patients. Having enough staff will improve Patient Care by ensuring they receive the care they deserve, by being able to follow all the steps on safety as well as maintaining a stable work place by giving the working people P.P.R (pay,protection,respect) which will help decrease turnovers.
IL 7	Danny K. Davis	Janice H., zip code 60624	This along, I have worked with 60 residents by myself on a skill unit. Than on top of that I had to complete all 60 poc. With a enough staff, I would be able to give the residents the care they so very well need. The rules for short staffing should be really enforced all nursing homes. Working short makes me so very tired to the point all I can sleep the next day.
IL 7	Danny K. Davis	Cillar C., zip code 60621	I no longer work at a nursing home.I stop working because of short staff.Having between fifteen and twenty _five residents.
IL 7	Danny K. Davis	Deleatra T., zip code 60623	Being staff properly helps the residents get the care that is needed if not properly staffed things are over looked and care is half given properly or not given properly help us and I love what I do I pray and just do what is needed.

district	rep	name_zip	comment
IL 7	Danny K. Davis	Theresa V., zip code 60616	I worked on a heavy fall-risk dementia floor in a VA-funded nursing home. The best to hope for on a normal day was 2 CNAs on a 30 patient unit. Often residents would fall and have to be sent out, and fights between residents would break out because nobody was available to supervise them in the dining room. Further, I was routinely expected to operate a Hoyer lift by myself with a 200-lb full quadriplegic patient. Once, the hoyer broke down mid-use, and nobody was around to help me put the resident safely back in bed. The government should strictly enforce minimum staffing requirement to ensure that residents are free from neglect and that caregivers are empowered to go above and beyond for their patients.
IL 7	Danny K. Davis	Marisa L., zip code 60636	The residents are not getting properly taking care of because of a lack of staff
IL 7	Danny K. Davis	Maria R., zip code 60623	Safe staffing in a nursing homes is vital, because it is a time when we working short of staff and we as a CNA can't provide the care that our residents deserve, and we as a CNA work under stress, and I feel overwhelmed by the situation at the work place! That is why I support strong federal registration.
MA 1	Richard E. Neal	Ewa L., zip code 01007	I have been a nursing home CNA since 1992 . Things has changed drastically especially since Covid . Level of care is very poor we are doing everything we can for our residents but we are unable to provide a proper care as they deserve . We are working very short, staff is over work, very stress, frustrated . We are going home thinking of our resident and worry about them we feel helpless with this situation. Many CNA'S have back problems, some residents required two assist due to lack of staff we are working alone . This situation puts residents and staff in danger .Additionally using large amount of agency staff put residents in danger many times they are not familiar with facilities and residents needs . We need regulations that protect our residents and staff we need proper ratio stuff to resident . I support Federal regulations.
MA 1	Richard E. Neal	Andrea G., zip code 01007	I am working at Center for extended care at Amherst over a decade. Since covid-19, we don't have enough help in all departments. The service being delayed, the residents did not receive the quality of care that they deserve in all areas. If they can pay better and hire more people, the care will be better and the residents and staffs will be happy.

district	rep	name_zip	comment
MA 1	Richard E. Neal	Lidia Z., zip code 01056	I'm working in nursing home since 1992 as a CNA and residents are my family .Staffing shorten putting many tasks not done properly putting residents and staff in dengue's position. With enough regular staff,we can do are job safety for residents and staff . That's way I support strong Federal regulation.
MA 1	Richard E. Neal	Antoinette O., zip code 01108	I've been a nurses aide for the past 30 years, and staffing level just went down so much that it has put a lot of residents at risk. Since we haven't had enough staff for long time, resident are loosing a lot of weight and a lot of them are getting sores. It is sad that we cannot sit down and have conversation with these residents like human beings because we've been working like robots. The best things for these residents and their family members to feel safe is for the government to introduce a staffing bill that would be beneficial to all employees and the residents that are in these homes
MI 8	Daniel T. Kildee	Sue B., zip code 48640	So staffing is always been an issue since i started 10 years ago. When it is short staff it is not good care for the elderly they ten to have many falls, 1 staff member is taking care of 20 patience or more at a time. There is no time to give these families the best care for the money that they are paying. Also it becomes over welming for the staff member then they quit.
MI 8	Daniel T. Kildee	Jennifer H., zip code 48473	I am a CNA in a long term care facility. We are short of staff regularly. This means we can only give bare minimum care which isnt fair to anyone.
MI 8	Daniel T. Kildee	Laken G., zip code 48611	It is important that we care for our elders appropriately by utilizing safe staffing ratios to be able to give the quality care they need!
MI 8	Daniel T. Kildee	Hailey O., zip code 48708	My grandma died alone in a nursing facility because the lack of staff to care for her.
MI 8	Daniel T. Kildee	Jasemin P., zip code 48504	I've been a nursing home CNA since 2021and my residents are my family. I've had too many times when insufficient staff has created a dangerous environment to live in. With enough staff, we could provide physical supports and care where needed. We could make sure to follow procedures on safety. We could make sure they care well taken-care of. That's why I support strong Federal regulations.

district	rep	name_zip	comment
MI 8	Daniel T. Kildee	Ann V., zip code 48602	Never seems to be enough CENAS for the amount of residents, they don't get the care they deserve, and one can only do so much in 8 hours It's a sad situation when you break down how many residents you have till when they should be up and ready for breakfast sometimes it equals out to 15 minutes a resident This is just unjustified on so many levels
NJ 9	Bill Pascrell, Jr.	Lucia R., zip code 07503	We are a rehab and working short puts toll on our bodies. The patients, families, and nurses are always on demand.
NJ 9	Bill Pascrell, Jr.	Terry A., zip code 07072	I've been a behavior specialist since 2001. My residents are my family. When we are short staffed our residents do not get the attention they need. It's a safety issue for everyone involved we need to have enough staffing. They get the care they need in a safe environment
NJ 9	Bill Pascrell, Jr.	Wynette B., zip code 07503	My patients need to go to the doctor and his appointment was canceled all because of short staffing people come here to nursing homes to get better and that's why short staffing is so dangerous
NY 26	Brian Higgins	Mautetha R., zip code 14305	A numerous times I work by myself with 39th and 40 residents
OR 3	Earl Blumenauer	Lori K., zip code 97216	Being Short staffed results in patients getting less time with health workers, delays in care and diagnosis, lower quality of care, medical errors, and increased disparities.
OR 3	Earl Blumenauer	Sarah D., zip code 97216	I worked as a CNA for 6 years and a nurse for 3. Since Covid, staffing has been a mess. Many times I have 20 patients that are high acuity and when we are not staffed properly with CNA's I end up spending most of my days answering call lights and I don't have enough time to perform quality nursing care to all of my patients. Complaints from patients and their families are at an all time high. With a national staffing requirement for nurses in nursing homes, patients would get the care they need and deserve.
OR 3	Earl Blumenauer	Allyne K., zip code 97233	I regularly come into my dayshift with residents who are soaked with urine all the way to their backs, Linen bins that are full and spilling into the hall ways, trash bins full of briefs and used kleenx on residents floors. We need better staffing to be able to provide the residents with the time and attention they deserve.

district	rep	name_zip	comment
OR 3	Earl Blumenauer	Else H., zip code 97236	There's not enough words to describe how unsafe it is you will just have to come in for yourself as a visitor and sit in a chair and just kind of people watch and if people ask questions, you just say I'm a visitor and then just kind of go in and watch for yourselves because it's just too much. I could write a whole novel never ending story about how unsafe and unfair it is so I don't have much to say you just have to come in and watch the actions and how it works for yourself. It's messed up.
OR 3	Earl Blumenauer	evan p., zip code 97236	Staffing is so important. My mom is in a nursing home. She has dementia due to low staffing, she has waited over two hours for a CNA to respond to a call light due to low staffing, there are constant temps in the building who do not know her name, who do not coordinate with each other, and who do not manage her care correctly. This is nuts. Nursing homes need to have strong and clear staffing standards.
OR 3	Earl Blumenauer	Latoya A., zip code 97233	I had been a Caregiver for almost 18 years and about two years ago I dropped out the field due to the lack of staffing and being over worked and under paid . Once COVID hit most of us caregivers we're constantly working alone taking care of up to 16 resident's alone. Lifting and showering serving feeding residents that needed assistance. It got to the point of where we couldn't give our best care due to being alone almost all the time wich meant certain residents were not able to get up out of bed for meals or activities they were stuck eating in bed and pretty much watching TV if the family provided one for the resident. All and all I use to love and enjoyed what I did but it got to the point of where I had gotten burned out and couldn't do it anyway more unfortunately I was not alone we lost a lot of good caregivers and we all had decided we were done with the profession sadly. And most of us had been with our facility for over ten years plus. Very sad.
OR 3	Earl Blumenauer	Nathalie p., zip code 97230	We had a staff shortage. 3 Cna each of us had 15 residents. 45 should have been 5 Cna on the floor. Didn't take breaks and ate lunch at 8 before I had a proper break.

district	rep	name_zip	comment
OR 3	Earl Blumenauer	Samuel S., zip code 97236	I am fed up and disgusted with the way our residents have been treated due to lack of professionalism from the management. Majority of my coworkers have overworked and busted our backs going above and beyond our pay rate and the only acknowledgment we get is a pat in the back, no 3-6 months review, they even stopped paying bonuses for working in the company every year. We're always short staffed every day it got so bad that management don't even bother to try to get someone to come in to cover the shift. Residents showers are late or they don't get one till the next day or the next time which is typically every 2-3 days. Night shift has only one medication aide for both buildings and sometimes there would be multiple fall incidents and/or have to send them out to the hospital but theres 40 plus other residents in consideration. We're short staff on all the shifts and we never go a full week without someone calling in and/or no one was scheduled and/or theirs only 1 person on the schedule and the other 2 are either off for the day the management has to call someone in to cover.
OR 3	Earl Blumenauer	Kellie M., zip code 97011	I think it is sad. An elderly person has a lot to share if one just takes the time to listen. Sure, it might take time; certainly it will take patience. Everyone needs to realize that we all will get old and might need a helping hand at some point. Who then will be there for us? However, how can we take the time when being understaffed takes that away from them and us? Here at Avamere we flaunt our core values everywhere in our advertising but being understaffed we as caregivers are unable to accommodate most of the core values as being understaffed has us unable to give each of our residents the quality of care they deserve and truly we deserve to provide for them. Being understaffed has created a lot of unnecessary stress, anxiety and frustration for us caregivers.
OR 3	Earl Blumenauer	Shelly F., zip code 97041	Today I had 7 residents have for duty. I had to skip lunch because as soon as I left a room. 1 or 2 other car lights were on and other rooms for another. Resident not who needed 2 person care who had high blood sugars. Confusion in hallucinations, extreme shaking s and panic family member struggling between high level of quality care is what happens when we don't have enough staff. If we were to have better staffing in nursing homes. I would be able to provide better care for residents. And they wouldn't feel so rushed.

district	rep	name_zip	comment
OR 3	Earl Blumenauer	Shauna H., zip code 97230	<p>I've been at my job for 18 years so I know how it can be very stressful and irritating when u feel like your giving your best but it's still not enough and u feel disappointed about your job performance I say this because I myself am OCD about my work ethic.I'm sure their are other Cna's who understand and maybe go through something similar,when we have to work understaffed it's never a good day everyones attitudes are all over the place the residents are irritated be abuse they have tp wait longer to receive care it's no fun one thing 8 have to remember to tell myself everyday when I get of amd head home is I gave my best efforts and that's all I could do I will come back tomorrow hoping for a better day it doesn't always work out but we hope for the best.We all have a story to tell,if your a compassionate person who really cares about people u will give your all everytime to step in your workplace,also positive attitudes help drastically,when your negative you radiate that negative energy to everyone around u,positive vibes only please and thank u???????????</p>

district	rep	name_zip	comment
OR 3	Earl Blumenauer	Desiree C., zip code 97233	<p>My fathers health, care and well-being diminished rapidly due to staffing shortages at the assisted living facility, where he lived before moving to a small residential care home. At the assisted living facility, he was left for days inn, urine soaked clothing, and on the floor after he had fallen. I could not enter the building to check on him due to COVID. There was no staff to answer the phones when I called to ask if someone else could check on him. This happened countless times. Between the lack of care and the natural progression of his disease, I had to move him to another, smaller facility, where he could have 24 hour oversight. Although this change was necessary, and for the better, I firmly believed that my father's health rapidly spiraled downhill due to the lack of care during this period.</p> <p>Once at the residential facility, staffing shortages, often resulted in caregivers working by themselves for 14 hour days seven days a week. They were under paid, overworked and exhausted.</p> <p>Several of these hard-working, caring, intelligent individuals shared with me they had ,Äüno choice,Äü, but to endure these grueling circumstances, due to their documentation status. Most caregivers would burn out after about two months, maximum, before returning to their home of origin. With limited opportunities and access, they did not have better opportunities.</p> <p>I am incredibly grateful and humbled to have the received the benefits of their expertise for my father. But, this is in an entirely broken system. I understand that the facility owners are also doing their best within this broken system. But, it is the patience and the workers who suffer. All of the experiences I shared were at facilities contracted with Medicare.</p>
OR 3	Earl Blumenauer	Joselyn V., zip code 97060	<p>I have worked as a CNA for a year and so far this year we have had overstaff as well as the fact that we do not have enough CNAs, that should be more managed since as much as it affects us workers also the care of the residents, not There have been accidents at the moment and that is good but I would not like some elderly person to suffer because of not having enough staff, I like my job and give them love, they are my family and I care about their well-being.</p>

district	rep	name_zip	comment
OR 3	Earl Blumenauer	Nicole C., zip code 97030	Short staffing means that we don't have enough time to do everything. Residents want extra showers, and people to spend an extra minute with them and it's sad that we don't get the time to do that. People will work through their lunches so they can meet the needs of residents because they care so much and want to be there for patients. When residents aren't getting the care they need, their bad moods can ripple throughout the building and affect everybody. I feel so drained by the time I get home, and sometimes I think that I want to get out of healthcare altogether.
OR 3	Earl Blumenauer	Berta F., zip code 97031	When you work a lot of hours and your trying to do your job and you notice your making a lot of mistakes that can effect other people's life same when your driving home and you nodding off to sleep behind the wheel because your too tired to drive I seen people make mistakes big ones who almost cost someone life because there way too tired to think clearly
OR 3	Earl Blumenauer	Satendra P., zip code 97211	I've been a licensed healthcare worker for over 6 years and there have been many of time's where we felt short staffed. Often we have to cut corners and become impersonal with patients because of the lack of time and staff. I have often had over 15 patients because after 6 pm the staffing coordinator would cut staff under the pressure from management. So 6pm to 10 pm I'd give 2/3 showers, one on one feeding, wait for available staff for 2 persons transfers, brush teeth, toilet, and deal with sundowning/dementia patients all by myself. Several fall risks and leaving my patients to help other CNA'S with transferring patients etc..... Please help us Mister President and thank you for your time.
OR 3	Earl Blumenauer	Alondra D., zip code 97230	As a CNA I care deeply about my residents and the care they get, it's hard enough what some of them are already going through as elderly to then add the inconsistency of staffing, under staffing. I've seen residents I care for suffer with insufficient staffing. the ratios of 8 and above residents per cna , the ratios only go up from there. With better ratios enforced rules and more support staff and residents would both benefit from a better living.

district	rep	name_zip	comment
PA 3	Dwight Evans	Terry T., zip code 19144	I have been working at the same facility for more than 20 years and recently went through a sale from a good employer to an employer who only cares about profit. When we were sold we lost a lot of staff due to the sale. We are now being made to work with less than we had . So now I am seeing residents break down more because it's not enough staff to get to a resident more than one time on the 11-7 shift . I have to tell a resident that it's not enough staff for me to give a complete shower or let the resident do their own ADL's because I have to rush to the next resident to get them ready to get up. I hate that I can't properly care for my residents because I have to be quick. Residents have fallen because their is no one to help them to the bathroom because everyone is busy with another resident.
PA 3	Dwight Evans	Norah G., zip code 19145	<p>I have had multiple family members in nursing homes over the years and have seen the harm that befalls patients when a caregiver has too high an assignment.</p> <p>I have watched my mother, a nurse, take on the responsibility of patient advocate for each of these family members because their own nurse was so over run with other tasks that they were unable to spend more than a couple minutes with them. How can our loved ones get the pain management they need or the attention to make sure they aren't getting unnecessary wounds when their nurses are juggling 20+ patients.</p> <p>We can make nursing homes safer by imposing staffing ratios and make sure our loved ones are taken care of.</p>
PA 3	Dwight Evans	Tracey H., zip code 19139	I have been working in a nursing home since 1980 and it's hard work when you don't have enough staff the residents suffer because they don't get the care that they need we are over work and tired which makes it worse because we call out because we are tired things that the residents need they don't get time for their hair,nails, good feeding time, time to chat we need sufficient staff so we can give these residents what they. deserve
PA 3	Dwight Evans	Berta K., zip code 19139	Working like slave that is the words, I would like to used when staff put me sometimes in risk . There are many time I worked by myself with 24 patients and no help neither bonus or a thank you. In that manner the patients will not get a good care because I can't do 3 rounds to clean them that is why is so risk to work alone with many patients. Thank you.

district	rep	name_zip	comment
PA 3	Dwight Evans	Laurie S., zip code 19102	<p>Well, because we are only human and a physically demanding job as a CNA with not enough aides on the floor makes us have to cut corners. There is no way we can realistically do what is required of us with the current staffing. For example, I can't turn multiple patients every hour as they say we're supposed to simply because I don't have time. This puts the patients at risk for pressure sores. Also, I really think it's unfair that we get blamed for things that are beyond our control. There has to be forceful rules to put in place at the federal level to keep patients and healthcare workers safe. 10+ patients to every aide is too many. Because of this people call out because you sometimes can't even walk after a 7.5 hour day from all of the running around and lifting that is required of us. Then be a use of people calling out, then we have to work with even more patients which is unbearable! The facility owners only care about money!! It's them that is causing this so called nursing shortage. Patients are not getting the proper care they need because there is not enough time in the day to do ROM exercises for instance. This is how our patients are getting contracture. Also many patients are getting skin breakdown because we may not have time to change them more than once in a shift. People just don't know all the time we need with each patient to properly care for them especially in a very physically demanding environment. Please do something!!</p>
PA 3	Dwight Evans	Jackie A., zip code 19119	<p>I am not a CNA, but I see and hear the nurses, cna's and the residents. BASICALLY the entire nursing home issues with staffing. Call bells ring and the aide is taking care of other residents and sometimes I have to help. It can't always be about the Money! There must be forceful rules for safety reasons.</p>
PA 3	Dwight Evans	Ali K., zip code 19148	<p>I support strong federal regulations because there are too many times when residents have gone without care, or fallen, in nursing homes without enough staff. We should respect our seniors and ensure everyone has quality care.</p>

district	rep	name_zip	comment
PA 3	Dwight Evans	Tyleemah L., zip code 19139	<p>When there is not enough staff the residents are unable to receive care in a timely manner. Residents also do not get showers as required weekly because there is not enough time to give the proper care to the other residents when we are short staffed. Other important things are missed when you are short staffed and have to rush through the care you give , like bruising . Bruising can sometimes lead to more serious complications. Residents that do not feed them selves do not receive hot meals due to short staffing nor do they get it in a timely manner because you have so many trays to give out and position residents to eat so unfortunately the residents that have to be feed are always last.</p>
PA 3	Dwight Evans	Emily D., zip code 19104	<p>I'm not a nursing home worker, but I have known and heard the stories from many, many nursing assistants and nurses who work in long-term care settings. Every single nursing home worker tells me that the number one barrier to doing their job the way they want to is insufficient staffing. It's normal for an aide to serve 20-30 residents. That's usually only 15 minutes per resident on a normal shift. That's not enough time to do basic care like taking every person to the bathroom on time, let alone take the time to have conversations with every resident. I know many workers who left this profession as a whole because of stress. This stress is caused by insufficient staff, which puts so much on the workers AND the residents. This broken cycle that is feeding the staffing crisis can only be fixed with staffing standards that puts everyone - the workers, residents, loved ones, employers, and government - on the same team with the same goal: meeting minimum staffing requirements and problem-solving together. That's why I strongly support Federal regulations for staffing ratios. It's not enough to just be state by state. EVERY family in America deserves access to safe care, no matter where they live!</p>
PA 3	Dwight Evans	Marie P., zip code 19139	<p>i have been a CNA for over 20 years and when staffing is low I hate to do it but I have to take short cuts like give a bed bath instead of a real shower . I do that because it's not enough staff to help me lift the residents in to the shower chair . I can't shave my male residents because I have to move on to the next resident. I can't wash my residents hair because I won't have enough time to dry it. Staffing levels are to low we need more staff to properly care for our residents.</p>

district	rep	name_zip	comment
PA 3	Dwight Evans	Gilda J., zip code 19131	I am a nurse and have been in nursing homes with patients, when staffing is poor, they suffer.
PA 3	Dwight Evans	Joann D., zip code 19151	There was a time me and another aide had to work 2 wings we had 25 resident each when I left work I had to call off for the next day cause I was in so much pain.
PA 3	Dwight Evans	Beverlene H., zip code 19131	I have work as a CNA over 27 in home and nursing home to many time wit insufficient staff
PA 3	Dwight Evans	Harriet R., zip code 19131	I have a nurseing home worker since 1992 and my residents are my family.I have had too many times when insufficient staff has created a dangerous environment to live in. With enough staff.we would provide physical supports and care where needed we will make sure to follow procedures or safety. We could make sure they care was well taken care of.that's why I surpport stronge frederal regulations & there should be forceful rules. & with lack of staff it's hard to take care 19-20 too 28 residents . Bye myself it's creates safety issues
PA 3	Dwight Evans	Audrey M., zip code 19144	When you have 1-2 aides caring for 60 people. There should be rules set in place. I know. I work in a nursing home. They don't care!!!!
PA 3	Dwight Evans	Faye R., zip code 19140	When we are short it's difficult to properly care for my residents. I have to be quick with providing care and I have to rush when feeding my residents because I have more than one person to feed and the food gets cold. I have to stop and answer lights and sometimes the residents complain that the light has been on for a long time but they don't understand that its on so long because I was busy with another resident and so was my coworker.
PA 3	Dwight Evans	Roxanne G., zip code 19140	I've been a nursing home CNA for over 20years . I love my residents so it hurts when I have to rush through my care. When we don't have enough staff it's dangerous for the resident. More falls happen when we work without enough staff . We need strong federal regulations now

district	rep	name_zip	comment
PA 3	Dwight Evans	Stefan m., zip code 19151	I've been working in the industry for 30 years and over the years I've seen the hardship of working short staff and how it affects all of our residents and work force, it's just not enough care for a resident to fully meet all their needs and requirements and that's with a full staff the way the staffing ratio was currently at. It creates a dangerous environment for both staff and our residents, to work short handed and to try to care for our residents is hard and could lead to skin breakdowns, neglect,not because they don't do because it's not enough time WE NEED BETTER STAFFING RATIOS
PA 3	Dwight Evans	Rhonda B., zip code 19139	Everything is affected when we are short staff it slows us down from giving out trays and feeding residents before their food is cold. I can't always give a shower because it's to many residents with their lights on who need me too. I can't always reposition my bed bound resident because I can't always get back to them when I do my changes. Some residents who are assist only when going to the bathroom are now having accidents from having to wait so long to use the bathroom because I was in another residents room assisting them.
PA 3	Dwight Evans	Shanrika N., zip code 19132	When we ar short staffed you can not spend time to do care properly everything is rushed . You don't have time to talk to the residents it's like they are on an assembly line and not ppl. Sometimes the food is cold because you have more than one resident to feed there isn't enough staff to get food to residents in a timely manner.
PA 3	Dwight Evans	Harriet R., zip code 19131	I've been a CNA on the 11-7 shift for a really long time my residents mean a lot to me and when we don't have enough staff I have to cut corners to make sure I am able to help everyone with ADL's . People think the 11-7 shift is a shift that the residents are sleeping but that is not the case on my floor . The residents are up and active plus the call lights are going off on almost every room. We have residents that are fall risk and need immediate attention when they put their light on but when we are working short staff I can't answer in a timely manner or might not know the light is on because I am in a room already helping a resident. residents don't want to hear that we are short staff all they want and deserve is to have thier needs met.

district	rep	name_zip	comment
PA 3	Dwight Evans	Sabrina H., zip code 19131	I work 11-7 and my floor is a critical unit so the residents need really good attention and when we work without enough staff it really slows the care that I am able to give . Residents at times don't get turned every 2 hours maybe every 3 . I don't have time to give out fresh water or have the time to to tend to their needs as I would like or how they deserve it. Residents will have their lights on needing help and I can not answer their call light in the 3 min time period that my facility has set as exceptable to answer.
PA 3	Dwight Evans	Troy B., zip code 19144	Safe staff is a issue patients have to stay in bed longer eat there meals later Sometimes they have to wait on there own body fluids for long periods of time. We have had patients fall and or get skin break down because we are unable to get to them in a timely manner
PA 3	Dwight Evans	Robin F., zip code 19146	When working short you have to do short cuts when you give a shower just dry off and not apply lotion, no nail care. Sometimes you don't have time to give out fresh ice water . Sometimes the beds get saturated because you couldn't get back to them in two hours and you don't have time to change the sheets.
PA 3	Dwight Evans	Tamika S., zip code 19139	When I came into this field I thought the residents/ patients come first. In reality corporations only think about the kick back of profits. Staffing is an important issue when it comes to care. Some of these residents don't have family . That's where we come in . If we hold the corporations accountable these residents just like us can live thier life out happy and comfortable. I reported scabies , neglect Noone cares. It's takes more caregivers that have compassion and loyalty to these patients/ residents with enough time to provide the care that they are in desperate need of. I'm one of them.We are probably paid the lowest amount of money to care for another human being. But if we add just a little more time with these residents the outcome will be everything to them. Staffing ratios mean more adequate care for out seniors and less burnout to the caregivers. We are thier family and they are ours.
PA 3	Dwight Evans	Alicia T., zip code 19139	I been a CNA in a nursing home setting for four years. I can't even count how many times I had to work short leaving patients without care for hours. It is unsafe and the patients only suffer in the end. How many patients have to fall or serious injured before there is safe patient to CNA staffing.

district	rep	name_zip	comment
PA 3	Dwight Evans	Elizabeth H., zip code 19150	I've been a CNA for over 30 years and the State need to take a closer look and the low stander's for the actual care the residents get due to low staffing one CNA can only do so much and according to the state as I understand it might shift is allowed to care for 20 plus residents and that may be true depending on the needs of the 20 plus, In my case that's not true because needs deffer from resident to resident it depends on the level of care I'm a very good care giver and take my job a very important job we are caring for humans not packages and staffing need to be better there's only so much one person can do and many times it's only one CNA for over 20 residents .
PA 3	Dwight Evans	Rhonda B., zip code 19139	Yes every scheduled work day is a tackle when your short staffed and you have call outs, and barley have the staff as it is ,were tired ?? and disappoited and it affects the way you provide care , short bedside care to residents
PA 3	Dwight Evans	Gilda J., zip code 19131	I am a nurse practitioner, I know the importance of having enough staff to properly care for patients. Elderly patients have many needs, from the emotional to the physical. There is no way they can be cared and needs met with staff shortages. Home care workers need to work suitable conditions to provide care and need a boost in their salary to do so.
PA 3	Dwight Evans	Hope K., zip code 19103	It's a struggle when we're short staffed to meet the needs of the residents when ring. When your short, only you, the residents have to wait their turn to be changed.sometimes you just run all night from one room to another and residents complaining because they had to wait too long to be toileted and had a accident. If we had more staff it would make a difference to the residents care
PA 3	Dwight Evans	Harriet R., zip code 19131	I have a nurseing home worker since 1992 and my residents are my family.I have had too many times when insufficient staff has created a dangerous environment to live in. With enough staff.we would provide physical supports and care where needed we will make sure to follow procedures or safety. We could make sure they care was well taken care of.that's why I surrport stronge frederal regulations & there should be forceful rules. & with lack of staff it's hard to take care 19-20 too 28 residents . Bye myself it's creates safety issues

district	rep	name_zip	comment
VA 8	Donald S. Beyer, Jr.	Christi F., zip code 22209	Having to put my grandmother in a nursing home was an extremely difficult issue for my family. However, her Alzheimer's had progressed to a point that it was no longer safe for her to remain in our house. Unfortunately, the first home we took her to was so short-staffed, she wasn't any safer. They ended up kicking her out because they were unable to ensure her safety. The next place took her but family needed to be there all the time to make sure she wasn't sitting in her own urine all day. Nursing homes need better staffing.
WA 1	Suzan K. DelBene	Christine N., zip code 98208	Short-staffing is a huge problem in my facility and the CNAs always get blamed for neglecting residents. I feel terrible that I have to ignore call lights and resident needs because I can't be everywhere at once. I feel like I can't ask for a day off or even take a full lunch break while I'm at work. This is not sustainable, and I am worried that I will get hurt or sick because I am working too hard. I have to work long shifts, and a lot of overtime, so I don't have time to deal with basic needs, like doctor's appointments. I am tired and stressed from the job, but the residents are the ones who are really suffering. They are sitting in soiled clothes and bedding for hours, falling out of bed trying to get help, and getting infections because we aren't able to care for their wounds. Rules like this are the only thing that will force facility owners and managers to do the right thing and deal with these problems.
WA 1	Suzan K. DelBene	Joann H., zip code 98271	I have been a caregiver for 40 years and I have worked in a ton of facilities in that time. Short staffing has always been a problem but in the last few years it has gotten worse. We have had a lot of turnover, especially because of Covid. I worked in the Covid wing of my facility, working directly with patients who had it, and there was no hazard pay or anything. It is a very stressful job, and there is no incentive for CNAs to work and to stay for the long-term. It is a matter of pay but also the stress of not being able to provide the care the residents need,Äoften if we are paying attention to one resident, we know others are getting neglected. Most long-term facilities are for-profit, and they are only concerned about the bottom line, so having specific rules is the only way things will change for the better. I think a good ratio cap would be 5 or 6 residents to one CNA, anything more than that is dangerous and not sustainable. Agency workers are a short-term solution, but it is better for everyone to have long-term workers there who have relationships with their residents.

district	rep	name_zip	comment
WA 1	Suzan K. DelBene	Ruth M., zip code 98208	We need more Staffing at these facilities. Staff are too tired and burnt out, so they can't perform well. The patients see how tired we are and feel bad. We have to push ourselves in order just to do the bare minimum, we do our jobs, but we aren't able to live our lives or do more for our residents that we want to.
WA 1	Suzan K. DelBene	Vanessa P., zip code 98270	Because we are expected to care for 30-50 patients at a time in the nursing home I worked in we had a near miss with a patient who is diabetic and her blood sugar was so low she was unresponsive. there needs to be forceful rules on safe staffing so business can't continue to cut nursing staffing!
WA 1	Suzan K. DelBene	Maria DelCarmen A., zip code 98087	Short staffing is a huge issue for me. I have to work a lot of overtime, I have to work long shifts, I don't get enough time to spend with my family, I don't have time to deal with basic needs, like doctor's appointments, Our nursing home has high turnover because of understaffing, I worry about residents not getting proper care. My mental health is declining from the amount of work I have to do and cover every time we don't get properly staffed. I don't get to take breaks or my lunch break because we don't have enough people to cover the floor. We were really short staffed and only had 3 cnas so we each had about 10-11 residents each and due to this a resident fell since we weren't able to watch her as closely as we could with 4 cnas. I support new federal staffing rules because it's not fair to the residents or to the cnas to not receive proper care due to understaffing, it has a huge impact on the cnas wanting to work when you know you're going to be overloaded.
WA 1	Suzan K. DelBene	Jennifer F., zip code 98271	Our managers and owners don't think we are short staffed, but we know we are. They try to pretend like everything is working but we are burning out, getting hurt, and not able to provide good care for our residents. Yesterday I didn't get a lunch break and I have to wear a knee brace at work because of all the extra tasks we have to do. It's a really physical job; my coworker got hurt just yesterday and had to leave, and she felt terrible because she knew that we didn't have enough staff. The residents don't feel safe being put in the Hoyer lifts because they are rickety and falling apart. No one advocates for us, including our managers, so we have to stand up for each other. We need people to listen and really hear us on these issues, because we are the ones living this day to day. We are also here advocating for the residents as well because they deserve better. We all deserve better.

district	rep	name_zip	comment
WA 1	Suzan K. DelBene	Christine N., zip code 98208	Because of short staffing, I can barely ask for a day off and I barely have lunch breaks. I had 30 residents of whom 2 were fall risks and I could barely juggle the call light and the two residents because they could not keep still.
WA 1	Suzan K. DelBene	Alimatou L., zip code 98208	My name is Alimatou Leme Bara, and I have been a caregiver since 2021 at a nursing home called Marysville Care Center in Washington. During my time working in the nursing home, I have seen serious problems with short staffing. We often have ratios as low as 15 residents for each caregiver, sometimes as low as 20 residents to one caregiver. These staffing levels are too low for us to be able to respond to all of our residents' needs. This can create problems with safety if residents want to get out of bed and have to do it by themselves. Because of these low staffing levels, I often have to skip my breaks while I am working. Caregivers should not have to choose between taking care of themselves and taking care of their residents. It's just not right. I sometimes am so busy taking care of residents that I am not able to drink water. I have had to go to the doctor before due to dehydration. Nursing home workers need a rule creating safe staffing levels immediately. Please help us to create a safe place for caregivers and residents.
WA 1	Suzan K. DelBene	Katie L., zip code 98043	Our remaining and tattered staff are long past exhausted who fight to get 3 hours of sleep 6-7 days a week. It is a fact that we have to save our strength make fewer rounds and socialize with clients less because you can't give what you don't have. More clients are dying more frequently as we don't have the strength to catch their condition changes early enough to save them
WA 1	Suzan K. DelBene	Nu Thu Ha T., zip code 98208	I support new federal staffing rules because don't have enough staffing for one of my clients. Workers are overworked and residents are not getting the care they deserve.

district	rep	name_zip	comment
WA 1	Suzan K. DelBene	Brenda R., zip code 98208	We've been very short staffed, and the ratios were very high, and management keeps bringing in a lot of agency folks. Some work hard and some don't, and I have to run back and forth helping them and also dealing with my own duties. The residents get upset because they don't get the attention they need. I want to go past bare minimum care and engage with them, but we don't have time. I'm also often asked to do things that are not part of my job, like helping with resident rehab and physical therapy. Managers get upset and try to discipline us because we are behind, but it's impossible to keep up. I try not to take it home with me, especially now that I have a family to care for, but it is very stressful.¬†¬†

WA 1	Suzan K. DelBene	Kimberly K., zip code 98005	<p>I come from a long line of caregivers. From Nurse's Aid to CNA, RN to HCA someone in my family is a member of the Caregiving tribe. I have held the hand of friend and parent as they passed to the next realm and have had friends and family in every kind of care facility from home to adult care to nursing home. I have seen the difference quality and well-staffed care makes in the lives of the residents and everyone deserves good care and appropriate staffing for themselves and their loved ones. Understaffed nursing homes mean that there are not enough people to care for residents as they need it. Residents who have soiled themselves may not get changed as quickly as they should, leaving the resident with sores or infections. I have had friends in short term care not be able to get showers or baths for over 7 days because staff called in and there was no one to cover. I have seen nursing staff work so many shifts they can't work at their regular pace and residents get upset that their schedules are not as they have been and become abusive. I have seen patients need medicine for acute pain and have to wait for hours before anyone could get to them, sometimes because the nursing facility needed paperwork done and there were not enough people to cover all areas. Patients are left in rooms unable to get themselves out of bed or out of their room for socializing and there is a staggering amount of research that proves loneliness will speed up the demise of an elderly patient. My mother, who worked tirelessly for years in a nursing home, has begged me to never put her in one, as she would not get the care she needs not because the staff is bad, but because staff cannot do the amount of work nursing facilities ask with the staff numbers they have. These are our parents, grandparents, friends, siblings. They are not numbers. How would you want your parents or grandparents treated? Is it OK to ask everyone else to lower the expectation of care for their loved ones? Don't people without loved ones deserve the same patience and kind care as your favorite friend or relative? Would YOU want to be put in an understaffed facility if YOU could not care for yourself? You do not have to be old to be in a nursing home. You could just be in rehab post-surgery! Nursing home residents take different places of care. I actually think that 1 CNA for every 6 residents is still too high. In my opinion it should be 1 for every 4. This allows for the CNA to engage with the resident at a pace that is comfortable for the resident, observe any changes, get an idea of their mental health, and complete tasks safely. It gives nurses time to administer medication and check on vitals, and to follow up with care plans. We don't understaff our child care facilities. Nursing homes should have the same basic rights, if not more.</p>
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district	rep	name_zip	comment
WA 1	Suzan K. DelBene	Sarah Y., zip code 98271	<p>We are definitely short-staffed and we try to fill the gaps with agency workers, but they want to go where the pay is competitive and ours isn't. Everyone is expected to work long hours and extra shifts, which takes its toll on my personal life because I have young children at home. I have to be there for them but also pay my bills, so it is very stressful. We need to fix staffing issues overall so we can keep people long-term, but they quit because the chaos is too much. Management gives us no response when we voice concerns about this. Our residents have a variety of care needs, and they are not getting the attention they require. They take their pain and stress out on the care staff, or their families complain because they are getting neglected. If we don't make firm rules around this, it is going to turn into a healthcare crisis and things are going to spiral out of control. The owners will continue to cut corners as long as they are allowed to do that.</p>
WA 1	Suzan K. DelBene	LoRissa T., zip code 98208	<p>I work the NOC shift in a nursing home where 3 CNA's are responsible for 65-70 residents on average. Lack of appropriate staffing does not impact the number of residents the nursing home administration agrees to take in. If we are lucky, we have an average of 6 minutes to spend with each resident. Some of the residents lack any kind of social stimulation and want to use this time engage with us, which is an important part of keeping them alert and healthy, but 6 minutes does not allow time for this. This barely gives us time to change their briefs or provide any other type of care that they may be in need of. On a good night you can get back and check on your residents after 2 hours, but that is rare. It is frustrating to be told by our management team that we should be checking in on residents every 1-2 hours but the number of residents we are responsible for makes that impossible. It is important that a ratio rule be implemented and enforced to ensure residents are receiving the care they deserve. Lower resident to staff ratios will decrease the number of falls we see in nursing homes as a result of staffs' inability to respond to call lights in a timely manner. The reduction of falls will lead to a reduction in serious injuries and unnecessary deaths due to delayed response times.</p>

district	rep	name_zip	comment
WA 1	Suzan K. DelBene	Anjelique S., zip code 98208	Our facility is constantly understaffed. They bring in residents that need more care than we can provide, and they find reasons to approve them or keep them there, because it's all about money. They sweet talk the prospective residents about the high level of care they will receive, but that doesn't match what we have the staffing to do. I've been here 4 years and was at my last facility for 7, I do everything that they ask me, whatever is needed, but it's too much. I don't have a personal life; I constantly think about work. The management won't hire agency workers or any help, they cut everything, and we can't sustain it. ㄟㄟㄟ
WA 1	Suzan K. DelBene	Randolph S., zip code 98034	My name is Randolph Sims, and I used to work in nursing homes as a caregiver. As a nursing home worker, I was responsible for 13 residents, by myself, on every shift. This heavy workload was stressful, and made it difficult to provide good care for our residents. I once suffered an injury in the workplace that took three weeks to recovery from because I didn't have the help I needed on the floor. Nursing home residents deserve to live in a safe environment, and in order for that to happen, we need minimum staffing ratios. Low staffing levels lead to mistakes made by caregivers. We need to prioritize the safety and care of our nursing home residents over the profits of nursing home owners. Money is not more important than the lives of our elderly and vulnerable populations, and our residents deserve the love, care and empathy that they should be able to expect in these nursing home facilities that are their homes. Also, caregivers deserve respect and manageable workloads, for their own mental health and financial security. Please create a rule for minimum staffing ratios for nursing homes.

district	rep	name_zip	comment
WA 1	Suzan K. DelBene	Carrie B., zip code 98012	I support new federal staffing rules because about a year ago we needed to move my in-law and father in law into assisted living with nursing care with medications, weights and blood pressure checks. Within months of them being there, the impacts of short staff as well as staff turn over, we had to deal with missed insulin, double dosing insulin, missed medications, weigh in's and double dosing a medication. The state had to get involved due to safety reasons. Not having enough staff or enough qualified staff has made the daily care of my in laws part of my advocacy and checking in on staff to make sure things are getting done. They pay a lot of money each month to live there and get care and my husband and I are very tired and frustrated. I'm looking around for other options for them to live, I'm gathering information about care, we find that other places near us aren't any better.
WA 1	Suzan K. DelBene	Kate O., zip code 98208	I have been a caregiver at this facility for seven years and it is crazy here. We are constantly working through our breaks because there is so much to do. I can't remember the last time I took my 15-minute break or a full lunch. Then they tell us that we are low census and cut our hours, but they are still trying to hire more people. They are making staffing decisions based on what makes the most money, not based on care needs of the residents or a good working environment. When we complain about the conditions, they say that other facilities have it worse so just drop it. I hope that this rule gets passed because without that, our managers and owners will just keep doing whatever they want. We are burning out and not able to pay our bills, but they just say if you don't like it, you can leave. I love my job but they treat us like we are less than human.
WA 1	Suzan K. DelBene	Hermon B., zip code 98034	My name Hermon Berhane. I am currently studying to be a CNA, and I eventually want to work in a nursing home. I think that it is important for nursing homes to have safe staffing levels because this is what residents deserve. I want to be a caregiver because I care about people and want them to live full and rich lives. Please implement minimum staffing ratios in nursing homes so that nursing residents can get the care they deserve.

district	rep	name_zip	comment
WA 1	Suzan K. DelBene	Arianna K., zip code 98271	I see these issues as a now Med Tech and this is a huge issue to me. Our nursing home has high turnover because of understaffing, I worry about residents not getting proper care, No one to cover call outs, staff burn out. I've had to work as CNA and med tech on more than one occasion because of call outs or no call no show. We need Better pay, Better safety standards & equipment, Better training, Better benefits. We should not feel we have to put our health and families at risk because we are over worked and underpaid. I support new federal staffing rules because that will allow me to spend more time providing appropriate care for my residents.
WA 1	Suzan K. DelBene	Melanie L., zip code 98270	I have worked in a nursing home for 16 years, and I have been a caregiver for 20 years. I love the nursing home where I work, and I love my residents. Providing good quality care for them is one of my highest priorities. Our nursing home would be able to provide better care for our residents if we had a rule creating minimum staffing ratios. Our residents are a vulnerable population, and they deserve to have their needs met when they are staying at a skilled nursing facility. Minimum staffing ratios would help me and my fellow caregivers to provide the highest quality care that our residents deserve.
WI 4	Gwen Moore	rania b., zip code 53224	Safe staffing ratios are very important, for both workers and the people in care. It is an impossible demand to assign so many people to one worker and stops each person from getting long quality care that they deserve!! Be a good human and support this cause!
WI 4	Gwen Moore	Jamie N., zip code 53215	I have been a CNA for 20 years and first issue is the amount of work should be higher pay at a livable wage around 20 dollars a hour. Regulations should be no more than 10 clients per shift it should match daycare at 6 clients per worker. There should be more dietary assistants to help feed clients so that after eating they can be tolleted faster after eating to prevent skin breakdown. I believe manicure pedicure and hair care should be mandatory. I believe the any home or hospice should have mandatory daily am and pm activities and memory care. I have seen clients decline from not being interacted with enough. Also counseling for aging should be mandatory as elderly need help coping with aging issues. Religion service and singing help keep the clients positive. Out side green areas are a must to help the clients thrive. When clients mind body and spirit are not maintained they die quickly when they give up on living.

district	rep	name_zip	comment
WI 4	Gwen Moore	Doris G., zip code 53209	<p>Nursing homes are in great need of good staff that love their patients. People have to do 10 jobs in one job when they work at a nursing home. This is why we need more staff in nursing homes. I work with senior citizens and I understand how important this work is.</p> <p>Residents in nursing homes deserve love and attention, and also need to be turned and taken care of throughout the day. We need more staff in nursing homes to take care of our loved ones.</p>
WI 4	Gwen Moore	Anna G., zip code 53215	Because when I'm there I'd like the man or women to be taken care of and that way they can take care of me when I'm in a nursing home.
WI 4	Gwen Moore	Elizabeth G., zip code 53202	My grandmother is in a nursing home and I support a strong minimum federal staffing rule for nursing homes.

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